



INTERNET BANK USER MANUAL

**RIGA
2026**

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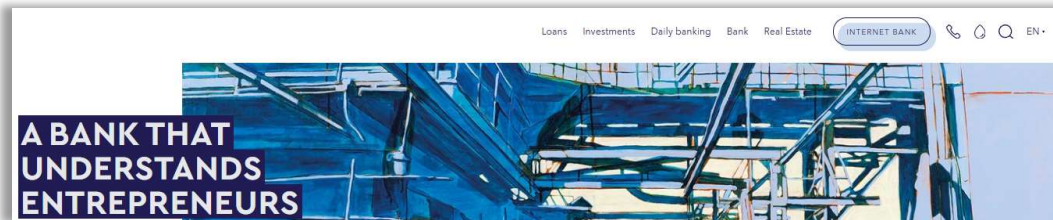
In this MANUAL, you will find instructions on how to log in to the Internet Bank, use its available features, and access additional information.

The internet bank allows you to make payments and exchange currency, view payment history and account balance, manage payment card functions, access most of the bank's services, receive updates, and conveniently communicate with bank representatives.

1. WORK IN THE INTERNET BANK

1.1. LOGGING INTO INTERNET BANK

Open the bank's website <https://industria.finance/> and click on [INTERNET BANK] or directly enter <https://ib.industra.finance/> in your browser.



A login screen will appear for user authentication.

Choose the preferred language of Internet Bank: Latvian (LV) or English (EN).

Enter your User ID and password, then click [Login].

After entering correct credentials, choose the type of authentication tool: Industra Code, DIGIPASS, eParaksts mobile, or SMS code.

If multiple tools of the same type are linked to the user, select the appropriate one in the "Identification tool number" field.

Enter the code or confirm the digits shown. Upon successful verification, click [Login].

If the information is correct, the Internet Bank home screen will appear.

1.2. PASSWORD

INITIAL PASSWORD

When logging in for the first time, use the password provided by the bank either:

- 1) provided in a sealed envelope, or
- 2) sent via SMS to the phone number registered in your Internet Bank agreement.

After successful authentication, change the initial password to a permanent one of your choice.

REGULAR PASSWORD UPDATES

For security reasons, the Internet Bank will regularly require you to change your permanent password. The password must be changed every 180 days.

After 90 days, a notification will appear in the Internet Bank reminding you to change your password. This reminder will reappear every 30 days until the password is updated.

The user can change the password at any time in the Internet Bank under Settings → Change Password.

NEW PASSWORD

If the user has forgotten their password, it can be reset in one of the following four ways:

- 1) By calling the INDUSTRA Call Centre, which—after verifying the user's identity—will send a new password via SMS to the phone number registered in the user's internet bank profile for SMS authentication;
- 2) By visiting a Customer Service Centre in person;
- 3) By sending an electronically signed request in free form;
- 4) On the Internet Bank login screen, by clicking the link "Unable to log in to internetbank?" and then selecting "Reset password" in the pop-up window. Note: In order to use this option, an email address must be registered in the user's contact information within the Internet Bank.

PASSWORD REQUIREMENTS

To ensure your password is secure, please follow these rules when creating and using a password:

- The password must be at least 8 characters long (up to a maximum of 20 characters);
- It must contain at least two digits and at least two letters;
- It must include at least one uppercase letter, one lowercase Latin letter, and at least one special character (e.g., @, !).

The new password must not be the same as the previous two passwords.

1.3. AUTHENTICATION TOOLS

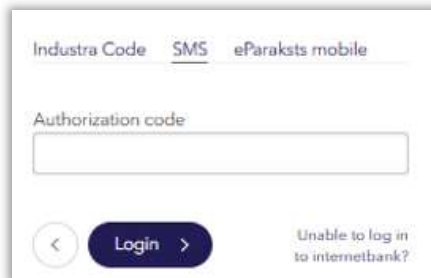
An authentication tool is linked to a specific user. A single authentication tool can be assigned to only one user, while one user can have multiple authentication tools assigned at the same time

If the user has multiple authentication tools of the same type, select the appropriate tool from the "Authentication tool number" field when logging into the Internet Bank.

Transactions and document approvals must be confirmed using the same authentication tool that was used during the login process.

SMS CODE

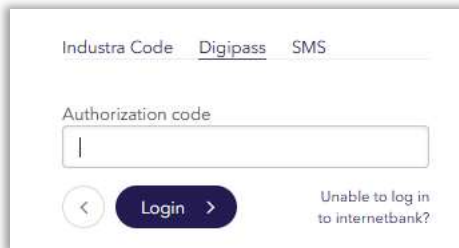
In the "Authorization code" field, enter the code you received on your mobile phone and click [Login].

The screenshot shows a login interface for 'Industra Code'. At the top, there are three tabs: 'Industra Code', 'SMS' (which is selected and underlined), and 'eParaksts mobile'. Below the tabs is a label 'Authorization code' followed by a text input field. At the bottom of the form, there is a navigation bar with a left arrow, a dark blue 'Login' button with a right arrow, and a link that says 'Unable to log in to internetbank?'.

Each SMS code is valid only for the specific action or transaction in the internet bank and is valid for 90 seconds from the moment it is sent.

DIGIPASS DP260

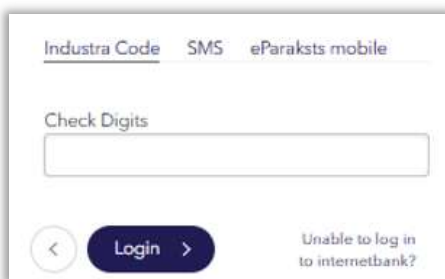
In the "Authorization code" field, enter the code generated by your DIGIPASS DP260 device and click [Login].

The screenshot shows a login interface with three tabs at the top: "Industra Code", "Digipass", and "SMS". The "Digipass" tab is selected. Below the tabs is a label "Authorization code" followed by a text input field containing a single vertical line. At the bottom, there is a back arrow button, a dark blue "Login" button with a right arrow, and a link "Unable to log in to internetbank?".

For more information on how to use the code calculator, please refer to the [DIGIPASS DP260 User Manual](#).

INDUSTRA CODE

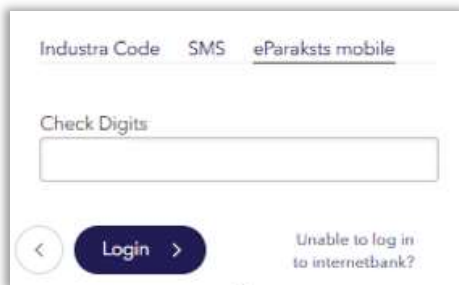
A pop-up notification will appear on your mobile device via INDUSTRA CODE. Make sure that the six-digit code displayed in the notification matches the code shown in the "Check digits" field on the Internet Bank login screen. If the code matches, confirm the action by either tapping the biometric authentication icon  or by entering your PIN1 access code.

The screenshot shows a login interface with three tabs at the top: "Industra Code", "SMS", and "eParaksts mobile". The "Industra Code" tab is selected. Below the tabs is a label "Check Digits" followed by a text input field. At the bottom, there is a back arrow button, a dark blue "Login" button with a right arrow, and a link "Unable to log in to internetbank?".

For more information on how to use INDUSTRA CODE, please refer to the [Industra Bank Mobile App User Manual](#).

eParaksts mobile

A pop-up notification from eParaksts mobile will appear on your mobile device. Make sure that the four-digit code displayed in the notification matches the code shown in the "Check digits" field on the Internet Bank login screen. If the codes match, confirm the action by clicking [Confirm] and entering your eParaksts mobile PIN1 code.

The screenshot shows a login interface with three tabs at the top: "Industra Code", "SMS", and "eParaksts mobile". The "eParaksts mobile" tab is selected. Below the tabs is a label "Check Digits" followed by a text input field. At the bottom, there is a back arrow button, a dark blue "Login" button with a right arrow, and a link "Unable to log in to internetbank?".

More information on how to use eParaksts mobile is available on the LVRTC website:
https://www.eparaksts.lv/en/help/faq/eParaksts_mobile_usage

1.4. DOCUMENT SIGNING AND SUBMISSION

To send an instruction to the bank (e.g. a payment order, application, or message), it must be signed.

Signing a Document with an SMS Code

A screenshot of a web form for signing a document using an SMS code. The form has a light gray background. At the top, there are two input fields: 'Authorization tool No.' with the value '+371:' and 'Authorization code *' which is empty. To the right of the 'Authorization code *' field is a link that says 'Request new verification code (8)'. Below these fields is a line of text: 'I have read the bank's General Business Terms and Conditions and consent thereto.' At the bottom of the form is a dark blue button with the word 'Send' in white, flanked by left and right arrow icons.

On the instruction submission screen, enter the SMS code received on your mobile phone and click [Send]. If you did not receive the SMS code or the input time has expired, click Request a new verification code.

Signing a Document with DIGIPASS DP260

A screenshot of a web form for signing a document using a DIGIPASS DP260 device. The form has a light gray background. It contains four input fields: 'Digipass code 1' with the value '427867', 'Digipass code 2' with the value '312180', 'Authorization tool No.' with the value '2427272717', and 'Authorization code *' which is empty. To the right of the 'Authorization code *' field is a link that says 'Request new verification code (8)'. Below these fields is a line of text: 'I have read the bank's General Business Terms and Conditions and consent thereto.' At the bottom of the form is a dark blue button with the word 'Send' in white, flanked by left and right arrow icons.

On the instruction submission screen, enter the code generated by your DIGIPASS DP260 device and click [Send].

Signing a Document with INDUSTRA CODE

A screenshot of a web form for signing a document using INDUSTRA CODE. The form has a light gray background. It contains two input fields: 'Check Digits' with the value '989337' and 'Authorization tool No.' with the value 'CMA6666'. To the right of the 'Authorization tool No.' field is a link that says 'Request new verification code (12)'. Below these fields is a line of text: 'I have read the bank's General Business Terms and Conditions and consent thereto.' At the bottom of the form is a dark blue button with the word 'Send' in white, flanked by left and right arrow icons.

A pop-up notification from INDUSTRA CODE will appear on your mobile device. Make sure that the six-digit code displayed matches the one shown in the Internet bank window.

If the codes match, confirm the execution of the instruction by entering your PIN2 access code on your mobile device and clicking [Confirm].

Signing a Document with eParaksts mobile

A screenshot of a web form for signing a document using eParaksts mobile. The form has a light gray background. It contains two input fields: 'Check Digits' with the value '7575' and 'Authorization tool No.' with the value 'MEID777'. To the right of the 'Authorization tool No.' field is a link that says 'Request new verification code (112)'. Below these fields is a line of text: 'I have read the bank's General Business Terms and Conditions and consent thereto.' At the bottom of the form is a dark blue button with the word 'Send' in white, flanked by left and right arrow icons.

A pop-up notification from eParaksts mobile will appear on your mobile device. Make sure that the four-digit code displayed matches the one shown in the "Check digits" field of the Internet Bank window. If the codes match, confirm the execution of the instruction by clicking [Confirm] and entering your eParaksts mobile PIN2.

1.5. INTERNET BANK ACCESS BLOCKING

Access to the internet bank will be blocked if the user:

- enters the password incorrectly 5 times, or
- enters the authentication code incorrectly 3 times.

To unblock access to the Internet Bank, please call the INDUSTRA Call Centre at +371 67019393.

1.6. ENDING YOUR INTERNET BANK SESSION

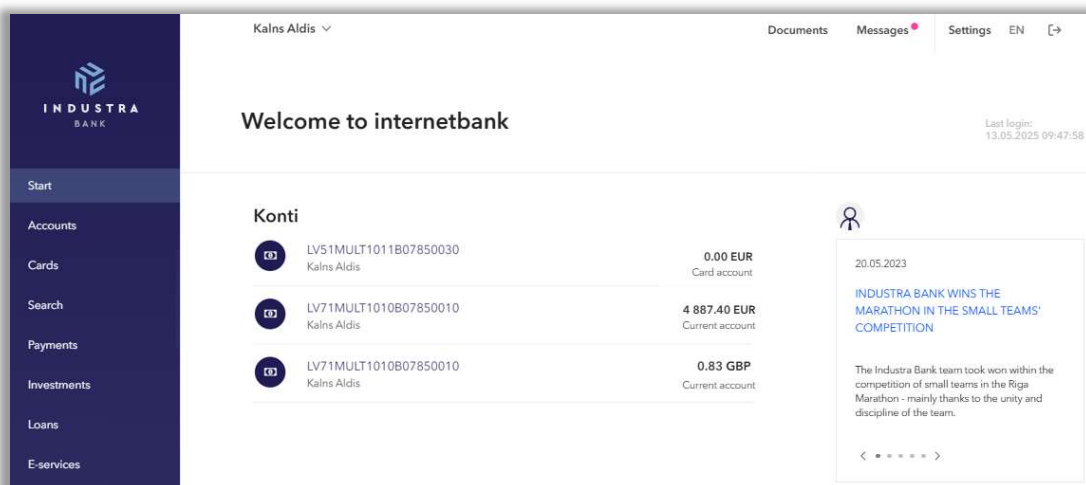
For security reasons, always click [Log out]  (located in the top right corner of the screen) after finishing your Internet Bank session, and close your web browser.

If the user remains inactive in the internet bank for 5 minutes, the session will be automatically terminated for security purposes.

2. MAIN SECTIONS OF THE INTERNET BANK

2.1. START

In the "START" section, you can view the following information:

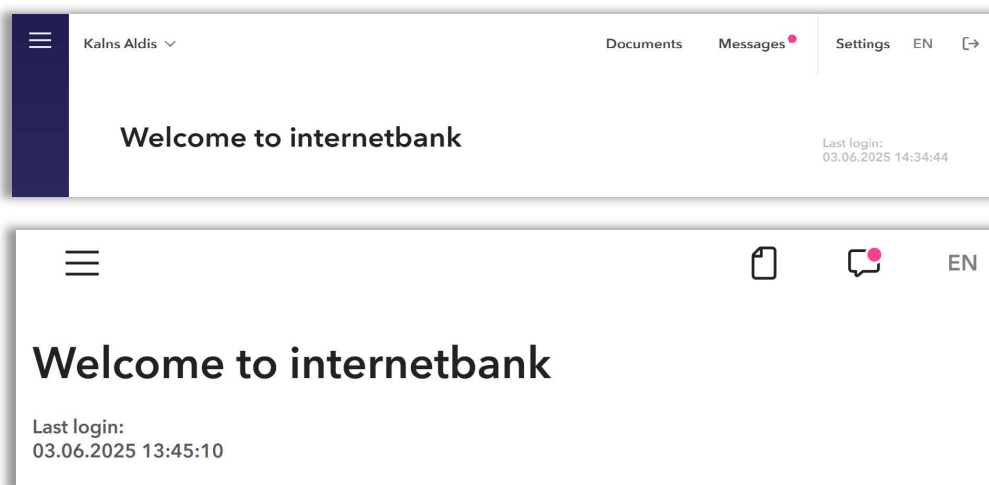


- Last login details – date and time;
- List of accounts – account number, client name, account name, and account balances;
- INDUSTRA news and updates;
- Quick access to payment screens
 - Payment form for transfers between accounts of the same client or between accounts linked to a single user;
 - Currency conversion;
 - The option to initiate a payment using a saved template created by the user;
- Information on the five most recent account transactions.

In the top right corner of the screen, you can find links to the "Documents", "Messages", and "Settings" sections, as well as the option to change the Internet Bank language.

If you are using a higher zoom or display scaling in your web browser or on your computer, the names of the Internet Bank sections may be automatically replaced with icons, and the section menu will become accessible

via a menu symbol  located at the top left of the screen.



2.2. ACCOUNTS

In the "ACCOUNTS" section, you can view information about your accounts, including: Account numbers, Balances, Blocked amounts, Available balances, The total balance of all accounts. If a credit has been assigned to an account, the credit amount will also be displayed.

Account	Balance	Credit	Blocked	Available
Kalns Aldis (114312)	6 182.67	0.00	8.92	6 173.75 EUR
 LV05MULT1010B43120010 Card account	72.39	0.00	7.00	65.39 CNY
 LV05MULT1010B43120010 Card account	129.41	0.00	0.00	129.41 USD
 LV50MULT1019B43120020  ALDIS KALNS 5457 64** **** 6351	1 888.75	0.00	0.00	1 888.75 EUR

Account Details

To view detailed information about a specific account, click on the account number.

LV05MULT1010B43120010 EUR

Search

Balance
134.17 EUR

Credit limit
0.00 EUR

Blocked amount
8.00 EUR

Available balance
126.17 EUR

Client
Kalns Aldis

Type
Card account

Account status
Active

Account nr.
LV05MULT1010B43120010

Report period 28.05.2025 - 04.06.2025

Opening balance134.17

Debit0.00

Credit0.00

Closing balance134.17

Commission0.00

Unpaid commission0.00

Prepared on 04.06.2025 14:13:17

Period
28.05.2025 - 04.06.2025

TodayYesterday

Current weekPrevious week

Current monthPrevious month

Export to file

Transaction date (value date)Transaction detailsAmount

End of transaction list

Account Transaction Overview

You can generate an account statement from the account details screen by selecting the desired time period. Transactions will be displayed at the bottom of the screen.

The account statement can be exported in your preferred format: FiDAViSta, PDF, ISO, XLS, or CSV.

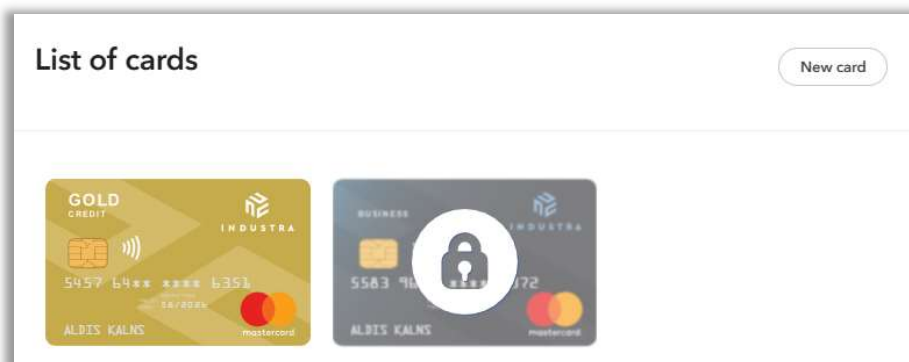
Reserved Amounts in the Account (Blocked Amounts)

When making purchases with payment cards, the purchase amount is reserved in the account to prevent it from being reused in other transactions.

Detailed information about reserved amounts is available by clicking on the blocked amount in the "Accounts" section or by viewing the account information screen for the specific account.

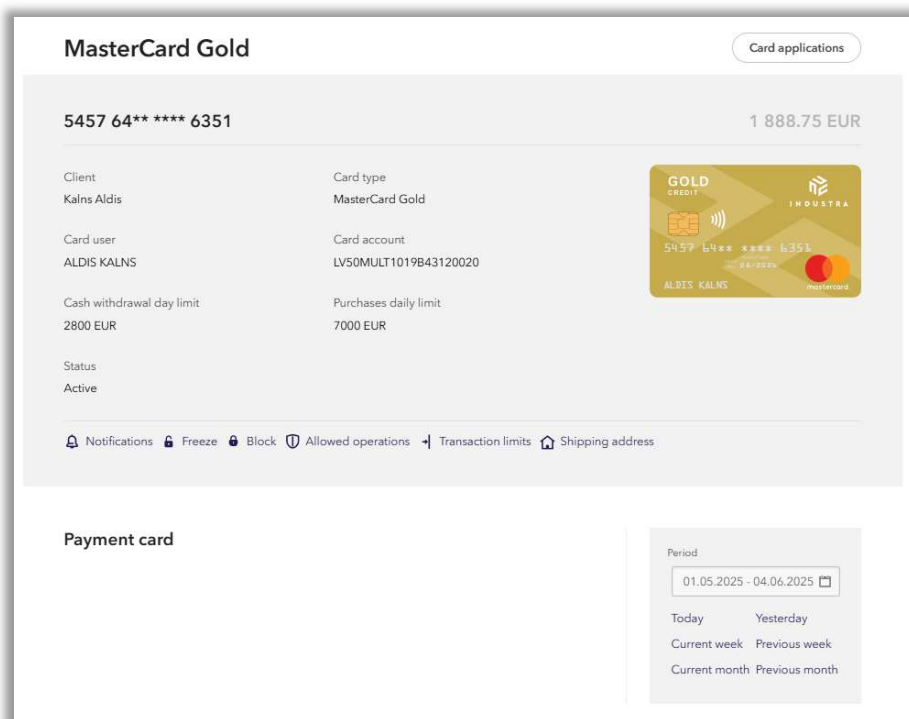
2.3. CARDS

In the "CARDS" section, you can view information about your payment cards and manage their settings and functionality.



An inactive/closed/blocked card is indicated by a key icon.

To view details about a payment card and manage its functions, click on the card image. You can also view information about recent card transactions.



NEW CARD

To order a new card:

- In the "CARDS" section, click the [New Card] button, or
- In the "DOCUMENTS" section, click [New Document] and select "New Card" from the list of application types.

The application form will open. Fill in the required information and click [Send].

Confirm your application. On the submission screen, acknowledge that you have read and agree to the terms and conditions, then sign the application using your chosen authentication tool.

CARD ACTIVATION

You can activate your card remotely via your Internet Bank. In the "CARDS" section, select the card you want to activate and click [Activate].

CARD FREEZING

Select the card you wish to temporarily block and click [Freeze]. A frozen card can later be unfrozen.

CARD BLOCKING

Select the card you want to block and click [Block].

Confirm the changes. On the submission screen, acknowledge that you have read and agree to the terms and conditions, then sign the request using your selected authentication tool.

CHANGING PAYMENT CARD TRANSACTION LIMITS

Select the card from the list and click [Transaction Limits].

Enter the desired transaction limit and click [Save].

Confirm the changes by signing with your selected authentication tool.

ALLOWED TRANSACTIONS

Select the card from the list and click [Allowed Transactions].

You can enable or disable the following types of transactions:

- Cash transactions
- Purchases
- Contactless purchases
- Online transactions

For online transactions, it is also possible to specify the authentication tool to be used.

Make the necessary changes and click [Save].

Confirm the changes by signing with your selected authentication tool.

Note: Changes to the authentication tool for online card transactions will take effect within 30 minutes after confirmation.

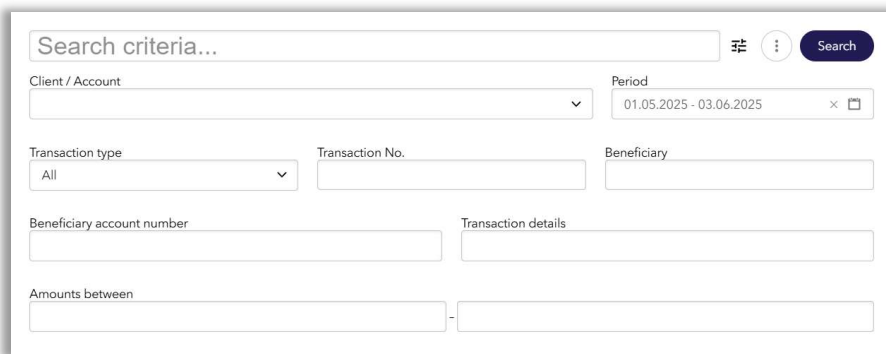
CARD DELIVERY ADDRESS

In the "DELIVERY ADDRESS" section, you can see the current card delivery location.

If you would like to change the delivery location, please send a free-form message to the bank via the "MESSAGES" section - select New Message.

2.4. SEARCH

In the "SEARCH" section, you can filter transactions using specific search criteria. Enter the desired criteria and click [Search].



The screenshot shows a search interface with the following fields and controls:

- Search criteria...**: A text input field at the top.
- Client / Account**: A dropdown menu.
- Period**: A date range selector showing "01.05.2025 - 03.06.2025" with a clear (x) and calendar icon.
- Transaction type**: A dropdown menu with "All" selected.
- Transaction No.**: A text input field.
- Beneficiary**: A text input field.
- Beneficiary account number**: A text input field.
- Transaction details**: A text input field.
- Amounts between**: Two text input fields separated by a minus sign.
- Search**: A blue button with a magnifying glass icon.
- Filter icon**: A small icon with three horizontal lines and a funnel.
- More options icon**: A small circle with three vertical dots.

You can choose to export the filtered transactions in your preferred file format - XLS or PDF.



The screenshot shows a dropdown menu with two options:

- Save in XLS**: A button with a download icon.
- Save as PDF**: A button with a download icon.

2.5. PAYMENTS

LIST OF PAYMENT ORDERS

Search for user-created, submitted, and executed payments using specific criteria.

You can view the following lists:

- Actual – payments that are in processing, rejected, saved as drafts, or already executed;
- Archive – executed and rejected payments;
- Templates – payment templates created by the user;
- Currency exchange for signing – currency conversion transactions prepared for signing at a special rate.

Payment Statuses

- Draft – the payment has been saved without validation; it has not been signed or sent to the bank for execution.
- New – the payment has been saved but not yet signed or submitted to the bank.
- In Process – the payment has been signed, and the bank has begun processing it.
- Executed – the bank has reviewed and successfully executed the payment.
- Rejected – the bank has declined the payment.
- Partially signed – the payment has been signed by one party and is awaiting further signatures.

NEW PAYMENT

To create a new payment in the “PAYMENTS” section, click the [New Payment] button. A menu will appear allowing you to choose the type of payment:

- Payment between customer accounts – for payments between accounts belonging to the client, or between the client's and the user's linked accounts.
- New Payment – a dynamic form that automatically detects the type of payment based on the entered details (e.g., Internal Bank transfer, domestic transfer, international transfer, SEPA payment, etc.) and prompts for the required fields accordingly.
- Currency exchange – for currency conversion.
- Import – to import payments using ISO 20022, FIDAViSta, or CSV formats.

Enter the required information and click [Send].

On the submission screen, confirm that you have read and agreed to the terms and conditions, and sign the payment using your chosen authentication tool.

2.6. INVESTMENTS

DEPOSITS

The "DEPOSITS" section displays a list of the client's active deposit agreements.

To view detailed information about a deposit agreement, click on the deposit contract number. A screen with detailed information about the selected agreement will open.

If you wish to print the agreement, click [Print].

Note: Only agreements concluded via the Internet Bank are available for printing.

New Deposit

To create a new deposit agreement, click the [New Deposit] button.

A table will appear displaying the types of deposits and interest rates offered by the bank. Click on the interest rate for the deposit you wish to select.

Deposit rates								
Currency	Amount	3 months	6 months	1 year	2 years	3 years	4 years	5 years
Simple deposit (with interest payable at maturity)								
EUR	3000.0	2%	2.5%	2.75%	3.25%	3.4%	3.55%	3.7%
To make a deposit with non-standard conditions, please send a message via Internet bank section Messages - New message.								
According to the Deposit Guarantee Law, the state guarantees the repayment of your Industria deposit up to 100,000 euros.								
More information on the Industria website: https://industria.fiinance/noguldijumu.garanteta.attikiba								

After clicking the application form will open. Enter the required information as requested by the bank, review the terms and conditions, and click [Send].

Confirm the agreement. On the submission screen, acknowledge that you have read and agreed to the terms and conditions, then sign the application using your selected authentication tool.

INVESTMENTS

The "INVESTMENTS" section displays the client's active investment portfolios.

Deposits Investments		
Financial instruments account	Linked investment account	Value of financial instruments
Kalns Aldis		
1100TEST	LV64MULT101PB43120050	97 286.71 EUR

To view more detailed information about an investment portfolio, click on the financial instrument account number. A screen will open displaying information about the financial instruments held within the investment portfolio.

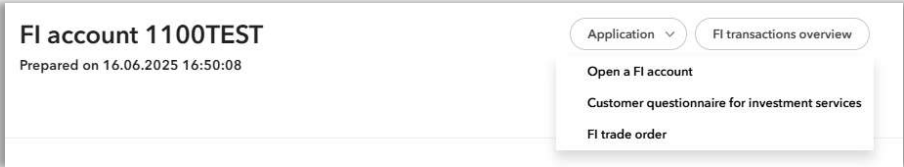


Financial instruments are grouped by type, and by clicking on each type, you can view the list of financial instruments within that category. By clicking on the name of a financial instrument, additional details will become visible – including the market price, quantity or nominal value, and market value of the instrument.

Order for a Transaction with Financial Instruments

To submit a new order for a transaction with financial instruments:

- In the “INVESTMENTS” section, click [Application] and select FI trade order from the list;



- In the “INVESTMENTS” section, click on the selected financial instrument and choose Place order;

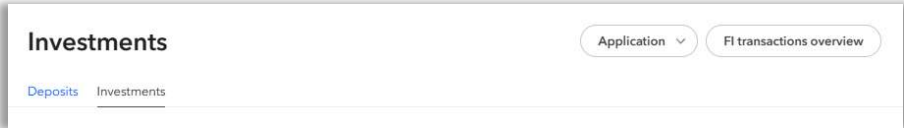


- In the “DOCUMENTS” section, click [New Document] and select FI trade order from the list of application types.

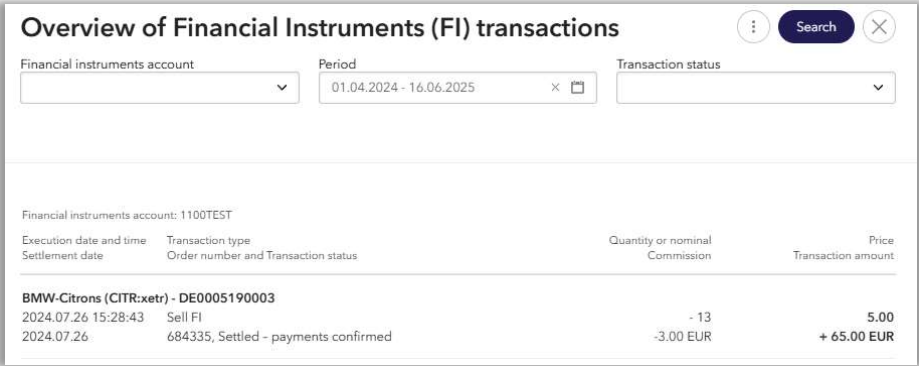
The Financial instruments (FI) trade order form will open. Enter the information required by the bank and click [Send]. Confirm the order. On the submission screen, acknowledge that you have read and agree to the terms and conditions, and sign the order using your selected authentication tool.

Financial Instruments (FI) Transaction Report

To generate a Financial Instruments (FI) transaction report, click [FI Transaction overview].



A screen will open where you can create a report based on the selected financial instrument account, time period, and transaction status.



You can choose the file format in which to save the selected transactions – XLS or PDF.

2.7. LOANS

OVERDRAFTS (Credit Limits)

The "OVERDRAFTS" section displays a list of the client's active overdraft (credit limit) agreements.

To view detailed information about an overdraft (credit limit) agreement, click on the overdraft account number.

A screen will open showing detailed information about the agreement.

Account type	Card account
Overdraft issuance date	17.06.2025
Overdraft end date	30.06.2026
Allowed overdraft amount	200.00 EUR
Interest rate	24.00 %
Used overdraft amount	0.00 EUR



LOANS

The "LOANS" section displays a list of the client's active loan agreements.

To view detailed information about a loan agreement, click on the loan agreement number.

A screen will open showing detailed information about the selected agreement.

Information on the loan agreement	
Agreement number	K-1
Type of loan	Credit
Agreement start date	15.10.2017
Agreement end date	17.10.2025
Agreement amount	1 000.00 EUR
Loan balance	510.51 EUR
Interest rate	5%
Interest rate change date	20.12.2023
Total amount of current payment	54.55 EUR
incl. interest payment and interest on credit reservation (if any)	29.03 EUR
incl. payment of principal of the loan	25.52 EUR
Current payment date	20.11.2024



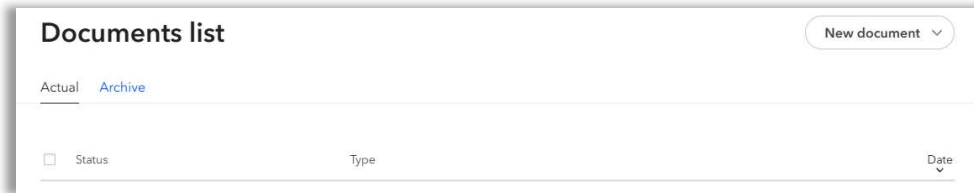
2.8. E-SERVICES

The "E-SERVICES" section provides a convenient way to access partner websites without additional authentication. To authenticate and use e-services on a partner's website, click the [More details] link next to the desired partner. A screen will appear prompting you to confirm the transfer of your data to the partner. Once confirmed, you will be automatically redirected to the partner's website.

3. DOCUMENTS AND COMMUNICATION WITH THE BANK

3.1. DOCUMENTS

The "DOCUMENTS" section displays the client's submitted applications for products or services. You can also create a new application from this section.



In the "Actual" tab, you'll find prepared applications and documents that are being processed. In the "Archive" tab, you can view applications and documents that have been completed or rejected by the bank. This tab also includes a search function based on user-defined criteria.

To submit an application for a product or service, click [New Document] and select the type of application or document from the list.

A form for the selected document type will open. Enter the information required by the bank and click [Send]. Confirm the document. On the submission screen, acknowledge that you have read and agree to the terms and conditions, then sign the document using your selected authentication tool.

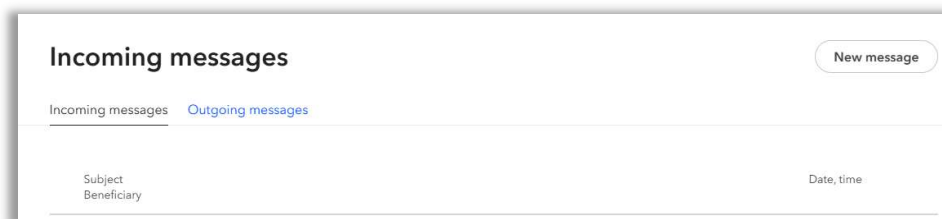
Document Statuses

- Draft - the document has been saved without validation and has not been signed or submitted to the bank;
- New - the document has been saved but has not been signed or submitted;
- In Process - the document has been signed and is currently being processed by the bank;
- Executed - the bank has accepted and completed the document;
- Rejected - the bank has rejected the document;
- Partially signed - the document has been signed by one party and is awaiting further signatures.

3.2. MESSAGES

The "MESSAGES" section displays all messages received from and sent to the bank:

- Incoming messages - a list of messages sent by the bank;
- Outgoing messages - a list of messages you have sent, including saved messages and drafts.



To send a message to the bank, click [New Message].

Enter the information requested by the bank and click [Send a message].

Confirm the document. On the submission screen, acknowledge that you have read and agree to the terms and conditions, then sign the message using your selected authentication tool.

4. INTERNET BANK SETTINGS

Kalns Aldis ▾ Documents Messages ● Settings EN [←]

Settings

Customized Settings

- 🌐 Language >
- 🔒 Change Password >
- ☰ Display accounts >
- 📞 Contact information >
- 🔑 Authorization tools >

User settings

- 📄 Activity log >
- ✉ SMS >
- 👤 User list >

LANGUAGE

Select the language of the Internet Bank.

CHANGE PASSWORD

Change your Internet Bank password.

User ID

Current password *

New password *

Confirm password *

☐ [I have read and agree to the terms of the Bank](#)

< **Save** >

DISPLAY ACCOUNTS

☐ LV05MULT1010B43120010 Card account

☐ LV50MULT1019B43120020 Card account

☐ LV85MULT101PB43120060 Investment account

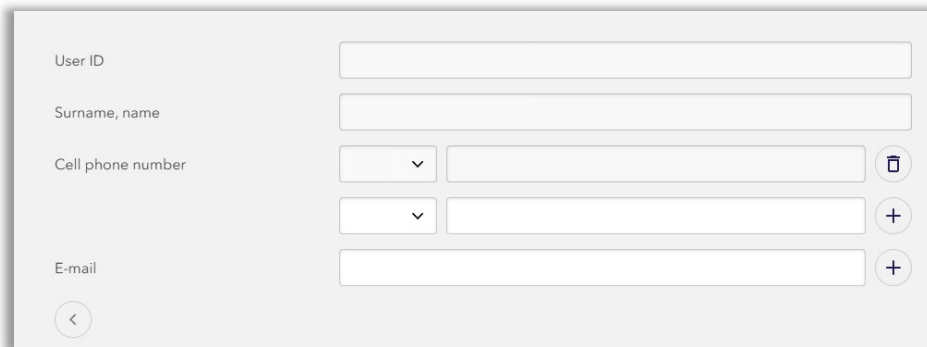
< **Save** >

If you have multiple accounts but only want to see specific ones in the “START” section, mark the checkbox next to each account you want to display. If no accounts are selected, information for all accounts will be shown by default.

You can also assign custom names to your accounts. These names will be visible in the “ACCOUNTS” section and in the account dropdown menus on payment forms, making it easier to identify the desired account.

CONTACT INFORMATION

Update your contact details – mobile phone number and email address. This contact information is used for communication with the user, and the specified mobile phone number may also be used as an authentication tool.

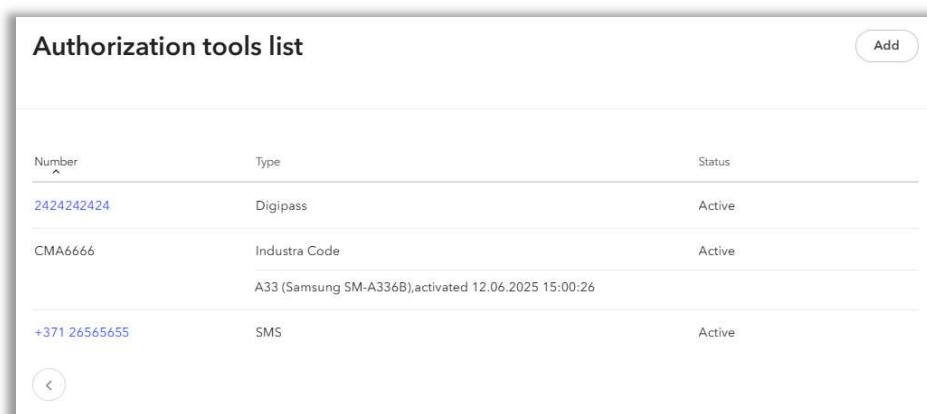


A form for updating contact information. It includes fields for User ID, Surname, name, Cell phone number (with a dropdown menu and a trash icon), E-mail (with a plus icon), and a back arrow button at the bottom left.

When you enter an email address, a message will be sent to that address to verify its accuracy. More detailed instructions for completing the process will be displayed in the Internet Bank.

AUTHENTICATION TOOLS

A list of authentication tools available to the user is displayed.



A table titled "Authorization tools list" with an "Add" button in the top right corner. The table has three columns: Number, Type, and Status. It lists three authentication tools: Digipass, Industria Code, and SMS.

Number	Type	Status
2424242424	Digipass	Active
CMA6666	Industra Code A33 (Samsung SM-A336B), activated 12.06.2025 15:00:26	Active
+371 26565655	SMS	Active

The authentication tool used to log into the Internet Bank cannot be edited.

For DIGIPASS, the status can be changed. The Inactive status can be used if you temporarily do not wish to use the device but still have it in your possession. It will not be offered as an option on the login screen, but can be reactivated if needed.

The same applies to eParaksts mobile – its status can be set to Inactive if you do not want to use it temporarily. It will be hidden from the login screen but can be reactivated when necessary.

You can add SMS code as a new authentication tool directly in the Internet Bank. To do this, first add the new mobile phone number under your contact information. Then return to Settings → Authentication Tool List and click [Add].

INDUSTRA CODE can also be set to Inactive if you don't want to use it temporarily but still have access to it.

- If you change your mobile device and install the Industria Bank app on a new device, creating a new INDUSTRA CODE there, and you no longer plan to use the previous device, you can delete the old one from the list of authentication tools.
Open the relevant entry by clicking on its number and then click [Delete].

ACTIVITY LOG

This section displays the user's actions in the Internet Bank in chronological order.

You can also search by type of action or by specifying a time period during which the actions were performed.

User activity log

Search

Type of activity

Date

User Date/Time	Type of activity Description
82894942 16.06.2025 16:56:54	View "Overdrafts and Loans" View "Overdrafts and Loans"
82894942 16.06.2025 16:56:37	View "Overdrafts and Loans" View "Overdrafts and Loans"
82894942 16.06.2025 16:56:32	View "Overdrafts and Loans" View "Overdrafts and Loans"
82894942 16.06.2025 16:55:24	View "Financial instruments' portfolios" View "Financial instruments' portfolios"

SMS NOTIFICATIONS

If you wish to receive SMS reports about account transactions, go to the "SETTINGS" section, select SMS, and for the chosen account, indicate the types of transactions for which you would like to receive SMS notifications.

Notify

Language of notification *

Incoming transactions, min. amount *

EUR

Outgoing transactions, min. amount *

EUR

☐ Display current balance along with transaction information

Mode

Mobile phone number

+

Silent hour

The indicated time is according to the time zone of Latvia.

Save >

Delete

If you no longer wish to receive SMS notifications, go to the "SETTINGS" section, select SMS, open the settings screen for the selected account, and click [Delete].