



**I N D U S T R A**  
BANK

# **INTERNET BANK USER MANUAL**

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**RIGA  
2025**

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In this MANUAL, you will find instructions on how to log in to the Internet Bank, use its available features, and access additional information.

The internet bank allows you to make payments and exchange currency, view payment history and account balance, manage payment card functions, access most of the bank's services, receive updates, and conveniently communicate with bank representatives.

## 1. WORK IN THE INTERNET BANK

### 1.1. LOGGING INTO INTERNET BANK

Open the bank's website <https://industria.finance/> and click on [INTERNET BANK] or directly enter <https://ib.industra.finance/> in your browser.



A login screen will appear for user authentication.

Choose the preferred language of Internet Bank: Latvian (LV), English (EN), or Russian (RU).

Enter your User ID and password, then click [Login].

After entering correct credentials, choose the type of authentication tool: Industria Code, DIGIPASS, eParaksts mobile, or SMS code.

If multiple tools of the same type are linked to the user, select the appropriate one in the "Identification tool number" field.

Enter the code or confirm the digits shown. Upon successful verification, click [Login].

If the information is correct, the Internet Bank home screen will appear.

## 1.2. PASSWORD

### INITIAL PASSWORD

When logging in for the first time, use the password provided by the bank either:

- 1) provided in a sealed envelope, or
- 2) sent via SMS to the phone number registered in your Internet Bank agreement.

After successful authentication, change the initial password to a permanent one of your choice.

### REGULAR PASSWORD UPDATES

For security reasons, the Internet Bank will regularly require you to change your permanent password. The password must be changed every 180 days.

After 90 days, a notification will appear in the Internet Bank reminding you to change your password. This reminder will reappear every 30 days until the password is updated.

The user can change the password at any time in the Internet Bank under Settings → Change Password.

### NEW PASSWORD

If the user has forgotten their password, it can be reset in one of the following four ways:

- 1) By calling the INDUSTRA Call Centre, which—after verifying the user’s identity—will send a new password via SMS to the phone number registered in the user’s internet bank profile for SMS authentication;
- 2) By visiting a Customer Service Centre in person;
- 3) By sending an electronically signed request in free form;
- 4) On the Internet Bank login screen, by clicking the link “Unable to log in to internetbank?” and then selecting “Reset password” in the pop-up window. Note: In order to use this option, an email address must be registered in the user’s contact information within the Internet Bank.

### PASSWORD REQUIREMENTS

To ensure your password is secure, please follow these rules when creating and using a password:

- The password must be at least 8 characters long (up to a maximum of 20 characters);
- It must contain at least two digits and at least two letters;
- It must include at least one uppercase letter, one lowercase Latin letter, and at least one special character (e.g., @, !).

The new password must not be the same as the previous two passwords.

## 1.3. AUTHENTICATION TOOLS

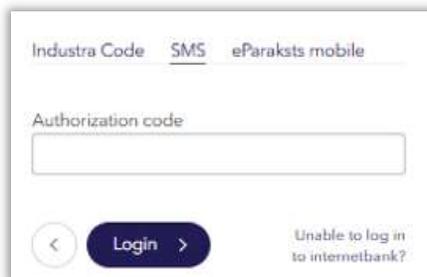
An authentication tool is linked to a specific user. A single authentication tool can be assigned to only one user, while one user can have multiple authentication tools assigned at the same time

If the user has multiple authentication tools of the same type, select the appropriate tool from the “Authentication tool number” field when logging into the Internet Bank.

Transactions and document approvals must be confirmed using the same authentication tool that was used during the login process.

### SMS CODE

In the “Authorization code” field, enter the code you received on your mobile phone and click [Login].

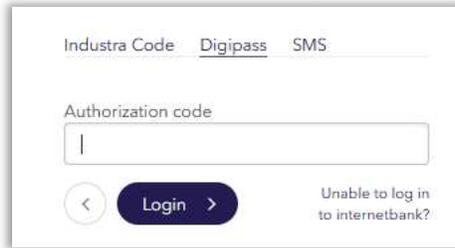


The screenshot shows a mobile interface for logging into the Internet Bank. At the top, there are three tabs: 'Industra Code', 'SMS' (which is selected and underlined), and 'eParaksts mobile'. Below the tabs is a text input field labeled 'Authorization code'. At the bottom of the screen, there is a dark blue 'Login' button with white text, and a link that says 'Unable to log in to internetbank?'.

Each SMS code is valid only for the specific action or transaction in the internet bank and is valid for 90 seconds from the moment it is sent.

## DIGIPASS DP260

In the "Authorization code" field, enter the code generated by your DIGIPASS DP260 device and click [Login].

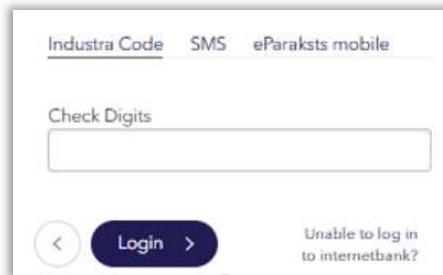


The screenshot shows a login interface with three tabs: "Industra Code", "Digipass", and "SMS". The "Digipass" tab is selected. Below the tabs is a text input field labeled "Authorization code" containing a single vertical bar. At the bottom, there is a "Login" button with left and right arrow icons, and a link that says "Unable to log in to internetbank?".

For more information on how to use the code calculator, please refer to the [DIGIPASS DP260 User Manual](#).

## INDUSTRA CODE

A pop-up notification will appear on your mobile device via INDUSTRA CODE. Make sure that the six-digit code displayed in the notification matches the code shown in the "Check digits" field on the Internet Bank login screen. If the code matches, confirm the action by either tapping the biometric authentication icon  or by entering your PIN1 access code.

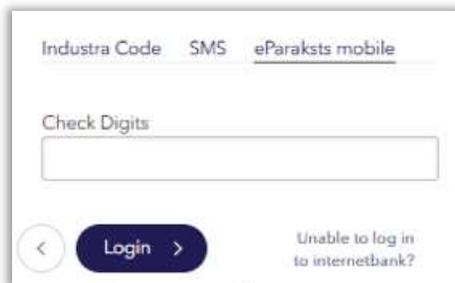


The screenshot shows a login interface with three tabs: "Industra Code", "SMS", and "eParaksts mobile". The "Industra Code" tab is selected. Below the tabs is a text input field labeled "Check Digits". At the bottom, there is a "Login" button with left and right arrow icons, and a link that says "Unable to log in to internetbank?".

For more information on how to use INDUSTRA CODE, please refer to the [Industra Bank Mobile App User Manual](#).

## eParaksts mobile

A pop-up notification from eParaksts mobile will appear on your mobile device. Make sure that the four-digit code displayed in the notification matches the code shown in the "Check digits" field on the Internet Bank login screen. If the codes match, confirm the action by clicking [Confirm] and entering your eParaksts mobile PIN1 code.



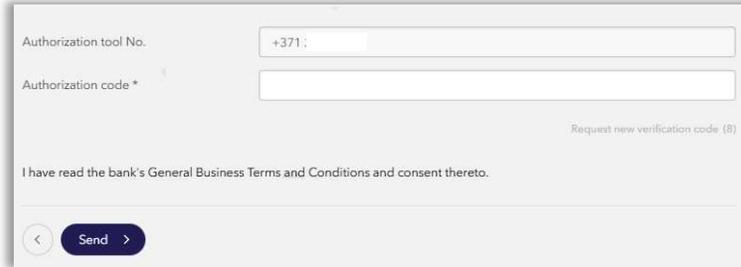
The screenshot shows a login interface with three tabs: "Industra Code", "SMS", and "eParaksts mobile". The "eParaksts mobile" tab is selected. Below the tabs is a text input field labeled "Check Digits". At the bottom, there is a "Login" button with left and right arrow icons, and a link that says "Unable to log in to internetbank?".

More information on how to use eParaksts mobile is available on the LVRTC website: [https://www.eparaksts.lv/en/help/faq/eParaksts\\_mobile\\_usage](https://www.eparaksts.lv/en/help/faq/eParaksts_mobile_usage)

## 1.4. DOCUMENT SIGNING AND SUBMISSION

To send an instruction to the bank (e.g. a payment order, application, or message), it must be signed.

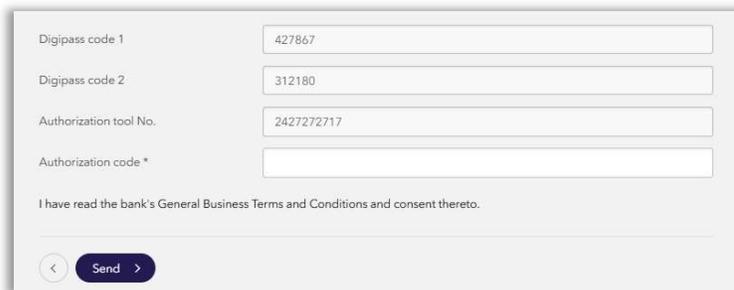
### Signing a Document with an SMS Code



A screenshot of a mobile application interface for document signing. It features two input fields: 'Authorization tool No.' with the value '+371:' and 'Authorization code \*'. A link 'Request new verification code (8)' is located to the right of the second field. Below the fields is a consent statement: 'I have read the bank's General Business Terms and Conditions and consent thereto.' At the bottom, there is a navigation bar with a left arrow, a 'Send' button, and a right arrow.

On the instruction submission screen, enter the SMS code received on your mobile phone and click [Send]. If you did not receive the SMS code or the input time has expired, click Request a new verification code.

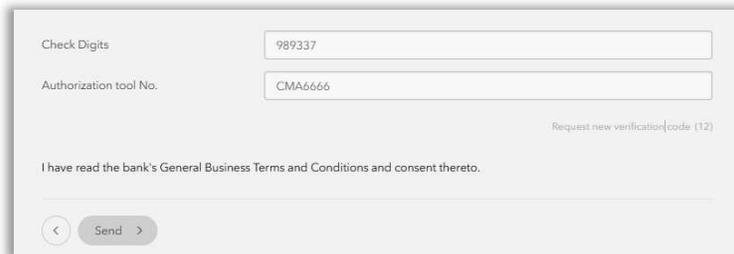
### Signing a Document with DIGIPASS DP260



A screenshot of a mobile application interface for document signing. It features four input fields: 'Digipass code 1' (427867), 'Digipass code 2' (312180), 'Authorization tool No.' (2427272717), and 'Authorization code \*'. A link 'Request new verification code (8)' is located to the right of the second field. Below the fields is a consent statement: 'I have read the bank's General Business Terms and Conditions and consent thereto.' At the bottom, there is a navigation bar with a left arrow, a 'Send' button, and a right arrow.

On the instruction submission screen, enter the code generated by your DIGIPASS DP260 device and click [Send].

### Signing a Document with INDUSTRA CODE

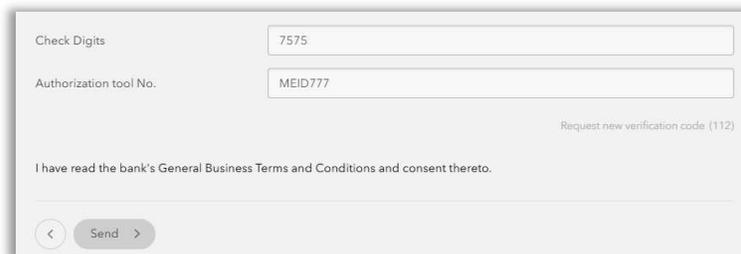


A screenshot of a mobile application interface for document signing. It features two input fields: 'Check Digits' (989337) and 'Authorization tool No.' (CMA6666). A link 'Request new verification code (12)' is located to the right of the second field. Below the fields is a consent statement: 'I have read the bank's General Business Terms and Conditions and consent thereto.' At the bottom, there is a navigation bar with a left arrow, a 'Send' button, and a right arrow.

A pop-up notification from INDUSTRA CODE will appear on your mobile device. Make sure that the six-digit code displayed matches the one shown in the Internet bank window.

If the codes match, confirm the execution of the instruction by entering your PIN2 access code on your mobile device and clicking [Confirm].

### Signing a Document with eParaksts mobile



A screenshot of a mobile application interface for document signing. It features two input fields: 'Check Digits' (7575) and 'Authorization tool No.' (MEID777). A link 'Request new verification code (112)' is located to the right of the second field. Below the fields is a consent statement: 'I have read the bank's General Business Terms and Conditions and consent thereto.' At the bottom, there is a navigation bar with a left arrow, a 'Send' button, and a right arrow.

A pop-up notification from eParaksts mobile will appear on your mobile device. Make sure that the four-digit code displayed matches the one shown in the "Check digits" field of the Internet Bank window. If the codes match, confirm the execution of the instruction by clicking [Confirm] and entering your eParaksts mobile PIN2.

### **1.5. INTERNET BANK ACCESS BLOCKING**

Access to the internet bank will be blocked if the user:

- enters the password incorrectly 5 times, or
- enters the authentication code incorrectly 3 times.

To unblock access to the Internet Bank, please call the INDUSTRA Call Centre at +371 67019393.

### **1.6. ENDING YOUR INTERNET BANK SESSION**

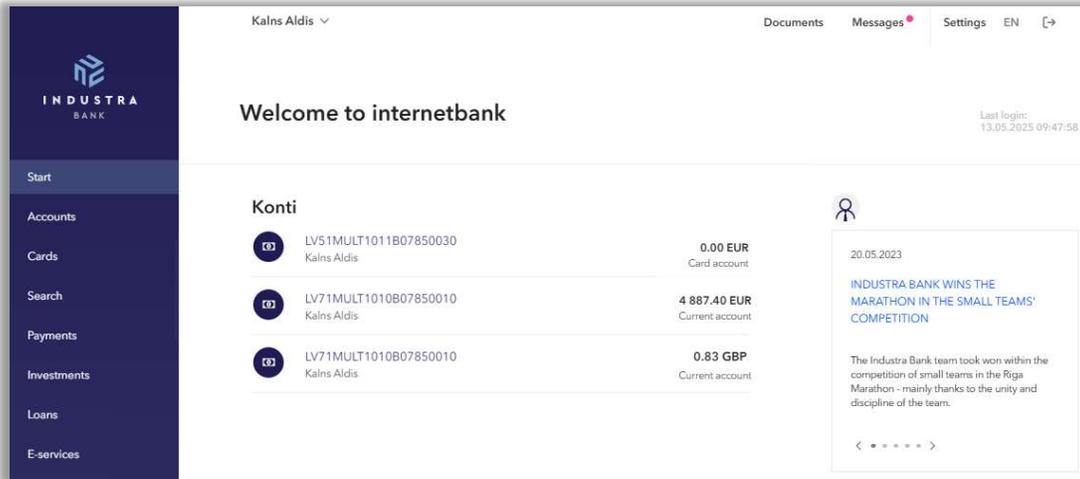
For security reasons, always click [Log out]  (located in the top right corner of the screen) after finishing your Internet Bank session, and close your web browser.

If the user remains inactive in the internet bank for 5 minutes, the session will be automatically terminated for security purposes.

## 2. MAIN SECTIONS OF THE INTERNET BANK

### 2.1. START

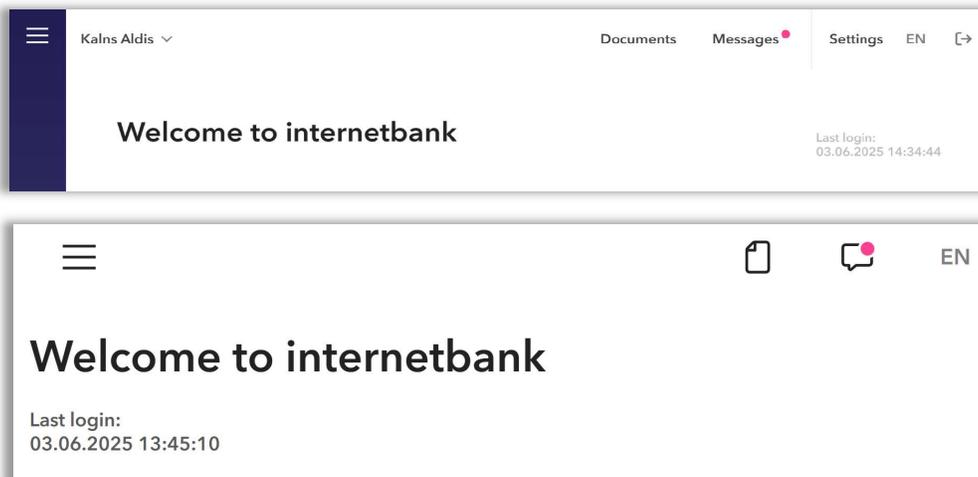
In the "START" section, you can view the following information:



- Last login details - date and time;
- List of accounts - account number, client name, account name, and account balances;
- INDUSTRA news and updates;
- Quick access to payment screens
  - Payment form for transfers between accounts of the same client or between accounts linked to a single user;
  - Currency conversion;
  - The option to initiate a payment using a saved template created by the user;
- Information on the five most recent account transactions.

In the top right corner of the screen, you can find links to the "Documents", "Messages", and "Settings" sections, as well as the option to change the Internet Bank language.

If you are using a higher zoom or display scaling in your web browser or on your computer, the names of the Internet Bank sections may be automatically replaced with icons, and the section menu will become accessible via a menu symbol  located at the top left of the screen.



## 2.2. ACCOUNTS

In the "ACCOUNTS" section, you can view information about your accounts, including: Account numbers, Balances, Blocked amounts, Available balances, The total balance of all accounts. If a credit has been assigned to an account, the credit amount will also be displayed.

Account	Balance	Credit	Blocked	Available
Kalns Aldis (114312)	6 182.67	0.00	8.92	6 173.75 <b>EUR</b>
 LV05MULT1010B43120010 Card account	72.39	0.00	7.00	65.39 <b>CNY</b>
 LV05MULT1010B43120010 Card account	129.41	0.00	0.00	129.41 <b>USD</b>
 LV50MULT1019B43120020  ALDIS KALNS 5457 64** **** 6351	1 888.75	0.00	0.00	1 888.75 <b>EUR</b>

### Account Details

To view detailed information about a specific account, click on the account number.

### LV05MULT1010B43120010 EUR

Search

Balance <b>134.17 EUR</b>	Credit limit <b>0.00 EUR</b>	Blocked amount <b>8.00 EUR</b>	Available balance <b>126.17 EUR</b>
Client Kalns Aldis	Type Card account	Account status Active	Account nr. LV05MULT1010B43120010

<

#### Report period 28.05.2025 - 04.06.2025

Opening balance	134.17
Debit	0.00
Credit	0.00
Closing balance	134.17
Commission	0.00
Unpaid commission	0.00

Prepared on 04.06.2025 14:13:17

Transaction date (value date)    Transaction details    Amount

End of transaction list

Period

28.05.2025 - 04.06.2025

Today    Yesterday

Current week    Previous week

Current month    Previous month

Export to file

### Account Transaction Overview

You can generate an account statement from the account details screen by selecting the desired time period. Transactions will be displayed at the bottom of the screen.

The account statement can be exported in your preferred format: FiDAViSta, PDF, ISO, XLS, or CSV.

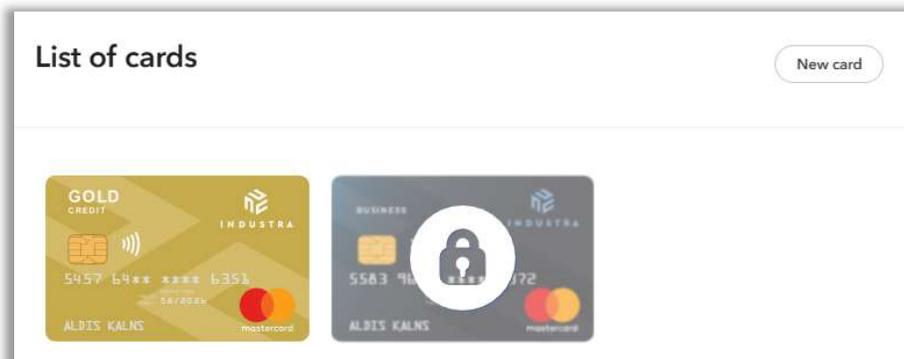
### Reserved Amounts in the Account (Blocked Amounts)

When making purchases with payment cards, the purchase amount is reserved in the account to prevent it from being reused in other transactions.

Detailed information about reserved amounts is available by clicking on the blocked amount in the "Accounts" section or by viewing the account information screen for the specific account.

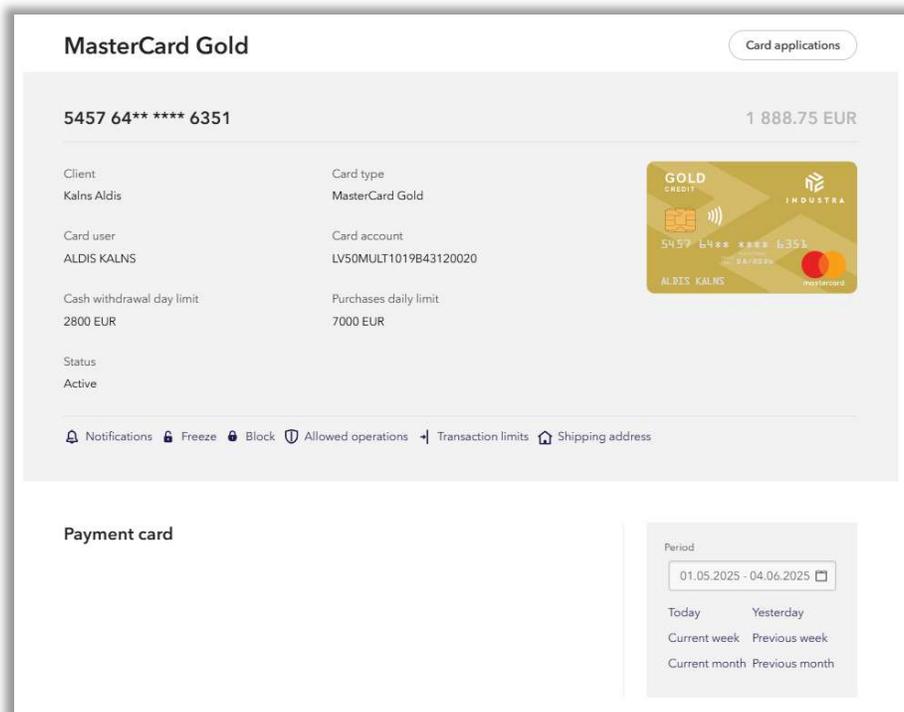
## 2.3. CARDS

In the "CARDS" section, you can view information about your payment cards and manage their settings and functionality.



An inactive/closed/blocked card is indicated by a key icon.

To view details about a payment card and manage its functions, click on the card image. You can also view information about recent card transactions.



### NEW CARD

To order a new card:

- In the "CARDS" section, click the [New Card] button, or
- In the "DOCUMENTS" section, click [New Document] and select "New Card" from the list of application types.

The application form will open. Fill in the required information and click [Send].

Confirm your application. On the submission screen, acknowledge that you have read and agree to the terms and conditions, then sign the application using your chosen authentication tool.

### CARD ACTIVATION

You can activate your card remotely via your Internet Bank. In the "CARDS" section, select the card you want to activate and click [Activate].

## CARD FREEZING

Select the card you wish to temporarily block and click [Freeze]. A frozen card can later be unfrozen.

## CARD BLOCKING

Select the card you want to block and click [Block].

Confirm the changes. On the submission screen, acknowledge that you have read and agree to the terms and conditions, then sign the request using your selected authentication tool.

## CHANGING PAYMENT CARD TRANSACTION LIMITS

Select the card from the list and click [Transaction Limits].

Enter the desired transaction limit and click [Save].

Confirm the changes by signing with your selected authentication tool.

## ALLOWED TRANSACTIONS

Select the card from the list and click [Allowed Transactions].

You can enable or disable the following types of transactions:

- Cash transactions
- Purchases
- Contactless purchases
- Online transactions

For online transactions, it is also possible to specify the authentication tool to be used.

Make the necessary changes and click [Save].

Confirm the changes by signing with your selected authentication tool.

*Note:* Changes to the authentication tool for online card transactions will take effect within 30 minutes after confirmation.

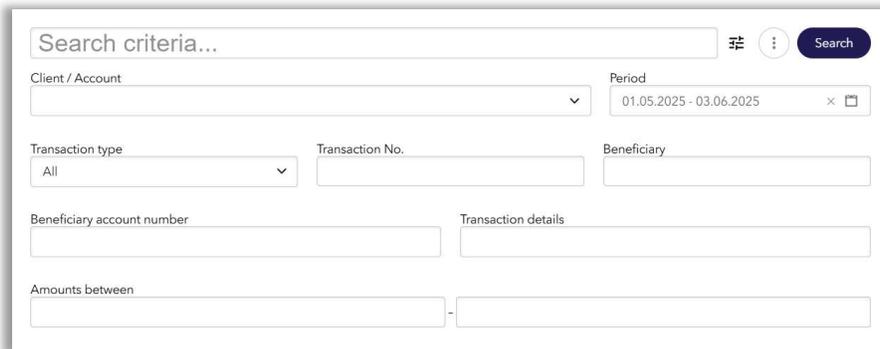
## CARD DELIVERY ADDRESS

In the "DELIVERY ADDRESS" section, you can see the current card delivery location.

If you would like to change the delivery location, please send a free-form message to the bank via the "MESSAGES" section - select New Message.

## 2.4. SEARCH

In the "SEARCH" section, you can filter transactions using specific search criteria. Enter the desired criteria and click [Search].



The screenshot shows a search interface with the following fields and controls:

- A search criteria input field with a placeholder "Search criteria...".
- A "Search" button.
- A "Client / Account" dropdown menu.
- A "Period" field with the value "01.05.2025 - 03.06.2025" and a clear button.
- A "Transaction type" dropdown menu with "All" selected.
- A "Transaction No." input field.
- A "Beneficiary" input field.
- A "Beneficiary account number" input field.
- A "Transaction details" input field.
- An "Amounts between" field with two input boxes separated by a minus sign.

You can choose to export the filtered transactions in your preferred file format - XLS or PDF.



The screenshot shows a dropdown menu with the following options:

- A "Search" button.
- A "Save in XLS" option with a download icon.
- A "Save as PDF" option with a download icon.

## 2.5. PAYMENTS

### LIST OF PAYMENT ORDERS

Search for user-created, submitted, and executed payments using specific criteria.

The screenshot shows a search interface titled "List of Payment Orders". It features a search icon and a "New payment" button. Below are several search filters: "Status" (dropdown menu with "All" selected), "Period" (text input with a calendar icon), "Details" (text input), "Type" (dropdown menu), "Customer account number" (dropdown menu), "Beneficiary" (text input), "Beneficiary account number" (text input), "Currency" (dropdown menu), and "Amounts between" (two text inputs separated by a minus sign).

#### You can view the following lists:

- Actual – payments that are in processing, rejected, saved as drafts, or already executed;
- Archive – executed and rejected payments;
- Templates – payment templates created by the user;
- Currency exchange for signing – currency conversion transactions prepared for signing at a special rate.

The screenshot shows a navigation bar with tabs: "Actual", "Archive", "Templates", and "Currency exchange for signing". Below the tabs is a table header with a checkbox, "Beneficiary / Status", "Information", and "Amount / Date" (with a dropdown arrow).

#### Payment Statuses

- Draft – the payment has been saved without validation; it has not been signed or sent to the bank for execution.
- New – the payment has been saved but not yet signed or submitted to the bank.
- In Process – the payment has been signed, and the bank has begun processing it.
- Executed – the bank has reviewed and successfully executed the payment.
- Rejected – the bank has declined the payment.
- Partially signed – the payment has been signed by one party and is awaiting further signatures.

#### NEW PAYMENT

To create a new payment in the "PAYMENTS" section, click the [New Payment] button. A menu will appear allowing you to choose the type of payment:

- Payment between customer accounts – for payments between accounts belonging to the client, or between the client's and the user's linked accounts.
- New Payment – a dynamic form that automatically detects the type of payment based on the entered details (e.g., Internal Bank transfer, domestic transfer, international transfer, SEPA payment, etc.) and prompts for the required fields accordingly.
- Currency exchange – for currency conversion.
- Import – to import payments using ISO 20022, FIDAViSta, or CSV formats.

Enter the required information and click [Send].

On the submission screen, confirm that you have read and agreed to the terms and conditions, and sign the payment using your chosen authentication tool.

## 2.6. INVESTMENTS

### DEPOSITS

The "DEPOSITS" section displays a list of the client's active deposit agreements.

To view detailed information about a deposit agreement, click on the deposit contract number. A screen with detailed information about the selected agreement will open.

If you wish to print the agreement, click [Print].

*Note: Only agreements concluded via the Internet Bank are available for printing.*

### New Deposit

To create a new deposit agreement, click the [New Deposit] button.

A table will appear displaying the types of deposits and interest rates offered by the bank. Click on the interest rate for the deposit you wish to select.

Deposit rates								
Currency	Amount	3 months	6 months	1 year	2 years	3 years	4 years	5 years
<b>Simple deposit (with interest payable at maturity)</b>								
EUR	3000.0	2%	2.5%	2.75%	3.25%	3.4%	3.55%	3.7%
<b>To make a deposit with non-standard conditions, please send a message via Internet bank section Messages - New message.</b>								
<small>According to the Deposit Guarantee Law, the state guarantees the repayment of your Industra deposit up to 100,000 euros.</small>								
<small>More information on the Industra website: <a href="https://industria.finance/nepuldijumu-ogranetota-atlikiba">https://industria.finance/nepuldijumu-ogranetota-atlikiba</a></small>								

After clicking the application form will open. Enter the required information as requested by the bank, review the terms and conditions, and click [Send].

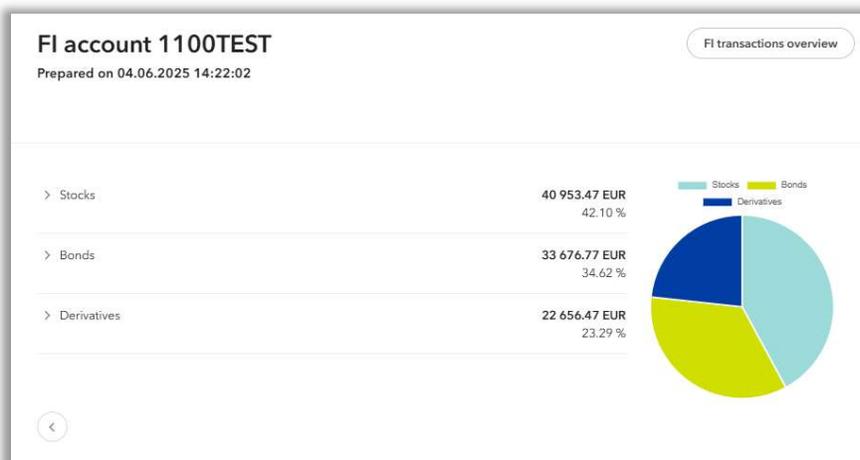
Confirm the agreement. On the submission screen, acknowledge that you have read and agreed to the terms and conditions, then sign the application using your selected authentication tool.

### INVESTMENTS

The "INVESTMENTS" section displays the client's active investment portfolios.

Deposits			Investments		
Financial instruments account	Linked investment account	Value of financial instruments			
<b>Kalns Aldis</b>					
1100TEST	LV64MULT101PB43120050	97 286.71 EUR			

To view more detailed information about an investment portfolio, click on the financial instrument account number. A screen will open displaying information about the financial instruments held within the investment portfolio.

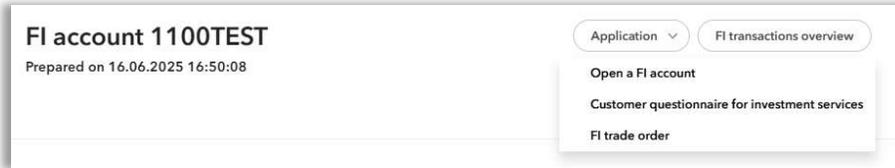


Financial instruments are grouped by type, and by clicking on each type, you can view the list of financial instruments within that category. By clicking on the name of a financial instrument, additional details will become visible - including the market price, quantity or nominal value, and market value of the instrument.

**Order for a Transaction with Financial Instruments**

To submit a new order for a transaction with financial instruments:

- In the "INVESTMENTS" section, click [Application] and select FI trade order from the list;



- In the "INVESTMENTS" section, click on the selected financial instrument and choose Place order;

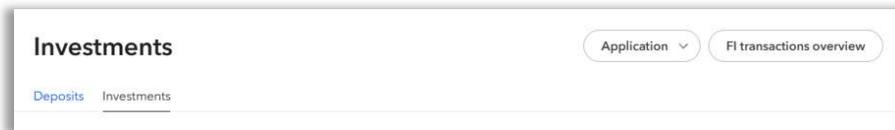


- In the "DOCUMENTS" section, click [New Document] and select FI trade order from the list of application types.

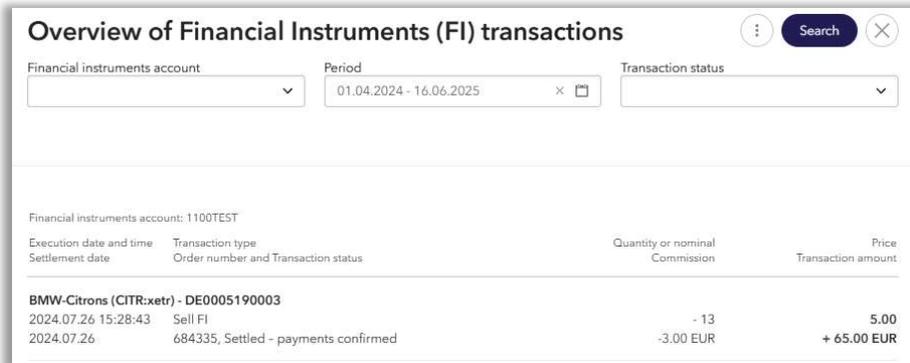
The Financial instruments (FI) trade order form will open. Enter the information required by the bank and click [Send]. Confirm the order. On the submission screen, acknowledge that you have read and agree to the terms and conditions, and sign the order using your selected authentication tool.

**Financial Instruments (FI) Transaction Report**

To generate a Financial Instruments (FI) transaction report, click [FI Transaction overview].



A screen will open where you can create a report based on the selected financial instrument account, time period, and transaction status.



You can choose the file format in which to save the selected transactions - XLS or PDF.

## 2.7. LOANS

### OVERDRAFTS (Credit Limits)

The "OVERDRAFTS" section displays a list of the client's active overdraft (credit limit) agreements. To view detailed information about an overdraft (credit limit) agreement, click on the overdraft account number. A screen will open showing detailed information about the agreement.

Account type	Card account
Overdraft issuance date	17.06.2025
Overdraft end date	30.06.2026
Allowed overdraft amount	200.00 EUR
Interest rate	24.00 %
Used overdraft amount	0.00 EUR



### LOANS

The "LOANS" section displays a list of the client's active loan agreements. To view detailed information about a loan agreement, click on the loan agreement number. A screen will open showing detailed information about the selected agreement.

Information on the loan agreement	
Agreement number	K-1
Type of loan	Credit
Agreement start date	15.10.2017
Agreement end date	17.10.2025
Agreement amount	1 000.00 EUR
Loan balance	510.51 EUR
Interest rate	5%
Interest rate change date	20.12.2023
Total amount of current payment	54.55 EUR
incl. interest payment and interest on credit reservation (if any)	29.03 EUR
incl. payment of principal of the loan	25.52 EUR
Current payment date	20.11.2024



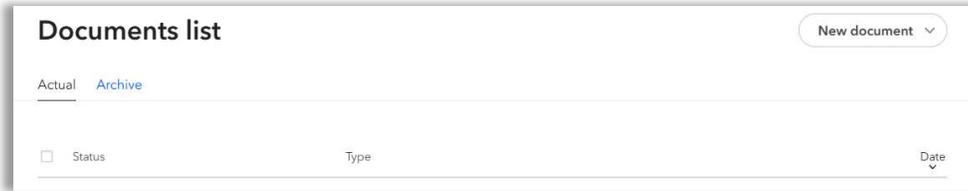
## 2.8. E-SERVICES

The "E-SERVICES" section provides a convenient way to access partner websites without additional authentication. To authenticate and use e-services on a partner's website, click the [More details] link next to the desired partner. A screen will appear prompting you to confirm the transfer of your data to the partner. Once confirmed, you will be automatically redirected to the partner's website.

## 3. DOCUMENTS AND COMMUNICATION WITH THE BANK

### 3.1. DOCUMENTS

The "DOCUMENTS" section displays the client's submitted applications for products or services. You can also create a new application from this section.



In the "Actual" tab, you'll find prepared applications and documents that are being processed. In the "Archive" tab, you can view applications and documents that have been completed or rejected by the bank. This tab also includes a search function based on user-defined criteria.

To submit an application for a product or service, click [New Document] and select the type of application or document from the list.

A form for the selected document type will open. Enter the information required by the bank and click [Send]. Confirm the document. On the submission screen, acknowledge that you have read and agree to the terms and conditions, then sign the document using your selected authentication tool.

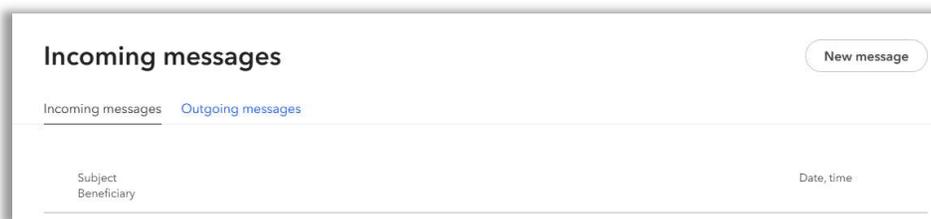
#### Document Statuses

- Draft - the document has been saved without validation and has not been signed or submitted to the bank;
- New - the document has been saved but has not been signed or submitted;
- In Process - the document has been signed and is currently being processed by the bank;
- Executed - the bank has accepted and completed the document;
- Rejected - the bank has rejected the document;
- Partially signed - the document has been signed by one party and is awaiting further signatures.

### 3.2. MESSAGES

The "MESSAGES" section displays all messages received from and sent to the bank:

- Incoming messages - a list of messages sent by the bank;
- Outgoing messages - a list of messages you have sent, including saved messages and drafts.

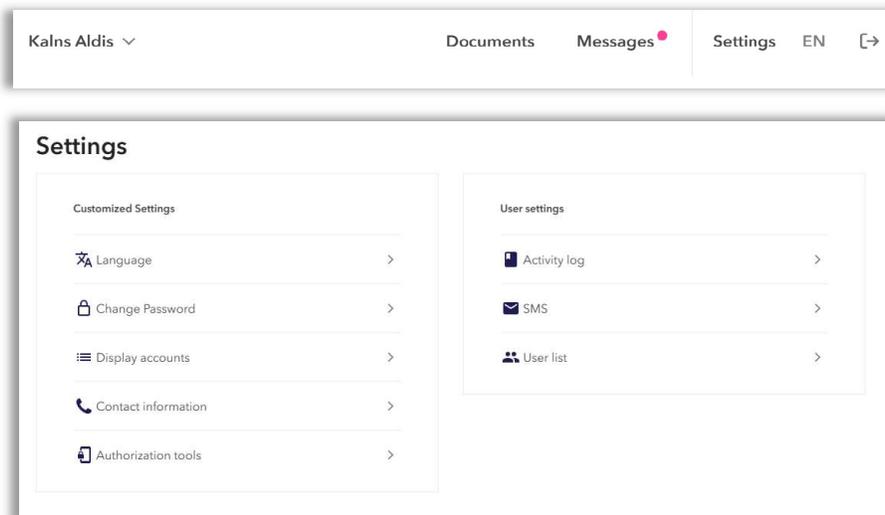


To send a message to the bank, click [New Message].

Enter the information requested by the bank and click [Send a message].

Confirm the document. On the submission screen, acknowledge that you have read and agree to the terms and conditions, then sign the message using your selected authentication tool.

## 4. INTERNET BANK SETTINGS



### LANGUAGE

Select the language of the Internet Bank.

### CHANGE PASSWORD

Change your Internet Bank password.

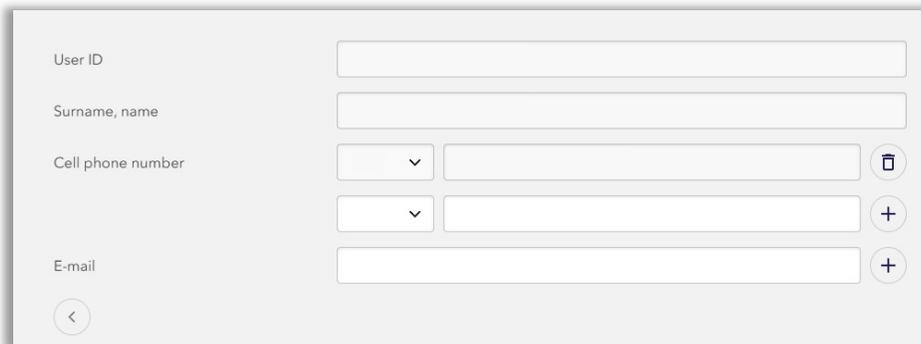
### DISPLAY ACCOUNTS

If you have multiple accounts but only want to see specific ones in the "START" section, mark the checkbox next to each account you want to display. If no accounts are selected, information for all accounts will be shown by default.

You can also assign custom names to your accounts. These names will be visible in the "ACCOUNTS" section and in the account dropdown menus on payment forms, making it easier to identify the desired account.

## CONTACT INFORMATION

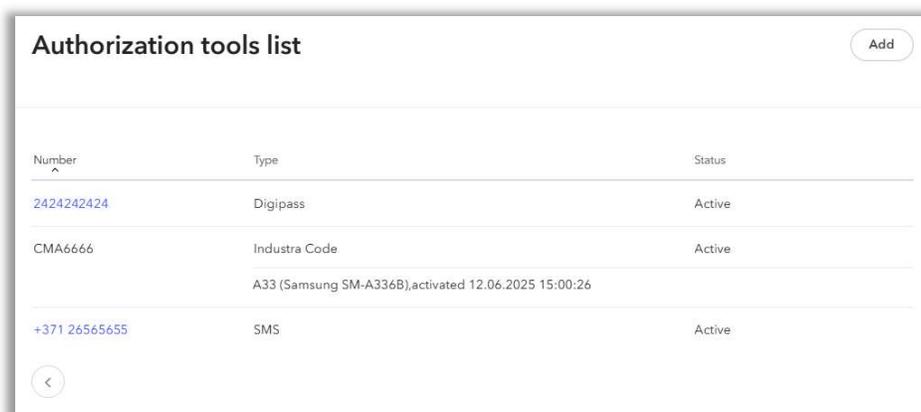
Update your contact details – mobile phone number and email address. This contact information is used for communication with the user, and the specified mobile phone number may also be used as an authentication tool.



When you enter an email address, a message will be sent to that address to verify its accuracy. More detailed instructions for completing the process will be displayed in the Internet Bank.

## AUTHENTICATION TOOLS

A list of authentication tools available to the user is displayed.



Number	Type	Status
2424242424	Digipass	Active
CMA6666	Industra Code	Active
	A33 (Samsung SM-A336B),activated 12.06.2025 15:00:26	
+371 26565655	SMS	Active

The authentication tool used to log into the Internet Bank cannot be edited.

For DIGIPASS, the status can be changed. The Inactive status can be used if you temporarily do not wish to use the device but still have it in your possession. It will not be offered as an option on the login screen, but can be reactivated if needed.

The same applies to eParaksts mobile – its status can be set to Inactive if you do not want to use it temporarily. It will be hidden from the login screen but can be reactivated when necessary.

You can add SMS code as a new authentication tool directly in the Internet Bank. To do this, first add the new mobile phone number under your contact information. Then return to Settings → Authentication Tool List and click [Add].

INDUSTRA CODE can also be set to Inactive if you don't want to use it temporarily but still have access to it.

- If you change your mobile device and install the Industra Bank app on a new device, creating a new INDUSTRA CODE there, and you no longer plan to use the previous device, you can delete the old one from the list of authentication tools.  
Open the relevant entry by clicking on its number and then click [Delete].

## ACTIVITY LOG

This section displays the user's actions in the Internet Bank in chronological order.

You can also search by type of action or by specifying a time period during which the actions were performed.

### User activity log

☰ Search

Type of activity  ▼      Date  📅

User Date/Time	Type of activity Description
82894942 16.06.2025 16:56:54	View "Overdrafts and Loans" View "Overdrafts and Loans"
82894942 16.06.2025 16:56:37	View "Overdrafts and Loans" View "Overdrafts and Loans"
82894942 16.06.2025 16:56:32	View "Overdrafts and Loans" View "Overdrafts and Loans"
82894942 16.06.2025 16:55:24	View "Financial instruments' portfolios" View "Financial instruments' portfolios"

## SMS NOTIFICATIONS

If you wish to receive SMS reports about account transactions, go to the "SETTINGS" section, select SMS, and for the chosen account, indicate the types of transactions for which you would like to receive SMS notifications.

**Notify**

Language of notification \*  ▼

Incoming transactions, min. amount \*  EUR

Outgoing transactions, min. amount \*  EUR

Display current balance along with transaction information

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**Mode**

Mobile phone number  +

Silent hour  ▼  ▼

The indicated time is according to the time zone of Latvia.

Save > Delete

If you no longer wish to receive SMS notifications, go to the "SETTINGS" section, select SMS, open the settings screen for the selected account, and click [Delete].