

1. WHAT IS INDUSTRA BANK MOBILE APP

With the Industra Bank mobile app, you can easily manage your personal or business finances wherever you are. The Industra Bank mobile app includes both mobile bank for convenient transactions in the fast pace of everyday life and the Industra Code authentication tool, which allows you to log in to internet bank and approve transactions.

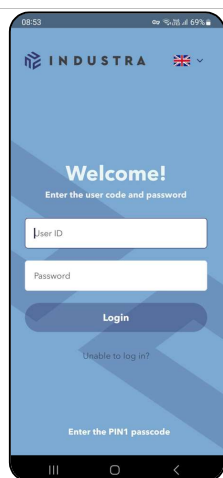
2. HOW TO CONNECT THE APPLICATION



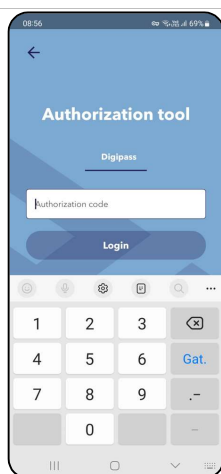
Industra Bank
Industra Bank • Finances

1. In Google Play or AppStore download the Industra Bank mobile app.
2. To protect your data, your phone device should have screen locking enabled.

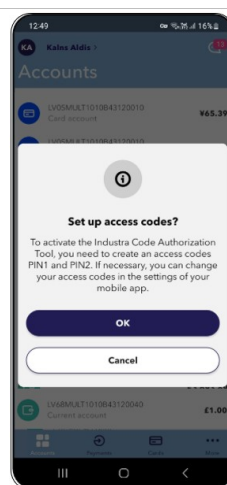
1. For your first login, enter your internet banking user ID and password



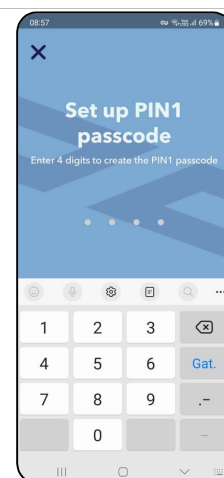
2. Select the authentication tool and enter the code in the "Authorization code" field



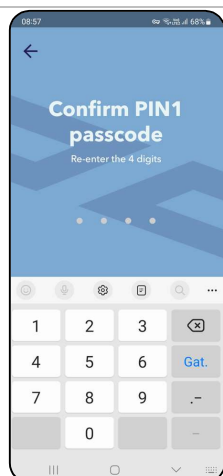
3. You will be prompted to create access codes to use the app as the Industra Code authorization tool



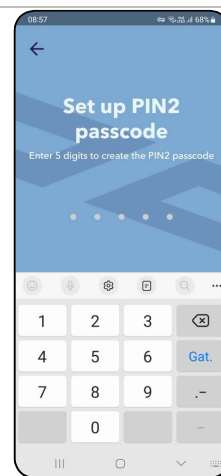
4. Create a PIN1 passcode consisting of four digits.



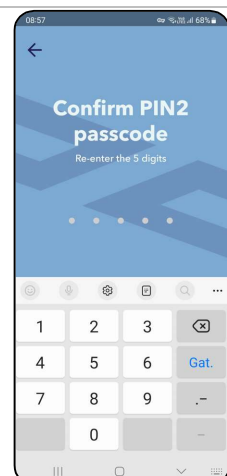
5. Enter it repeatedly to confirm.



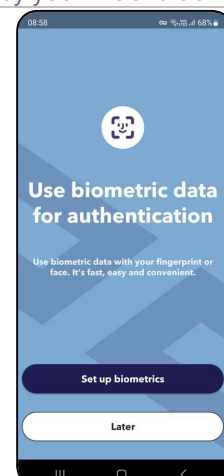
6. Create a PIN2 passcode consisting of five digits



7. Enter it repeatedly to confirm.



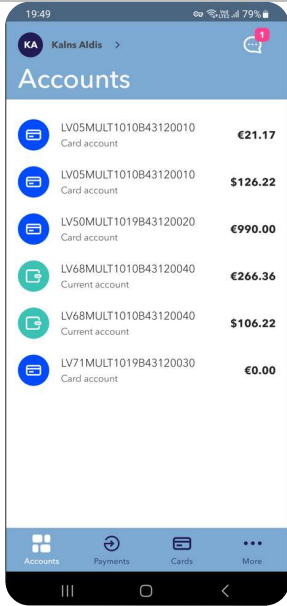
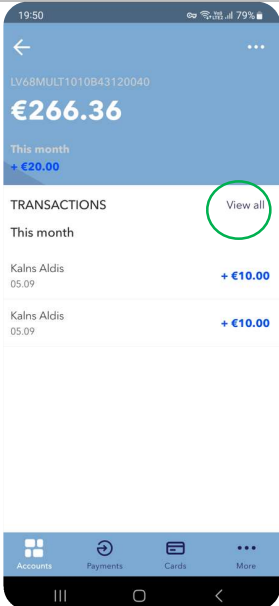
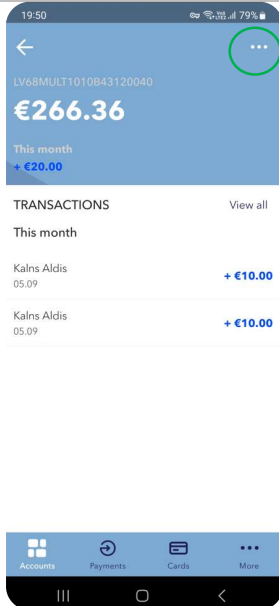
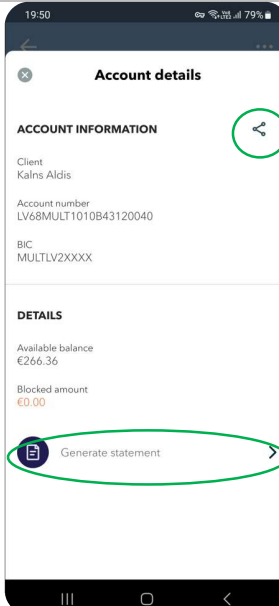
8. The app will then offer the option to set up biometric data, if supported by your mobile device

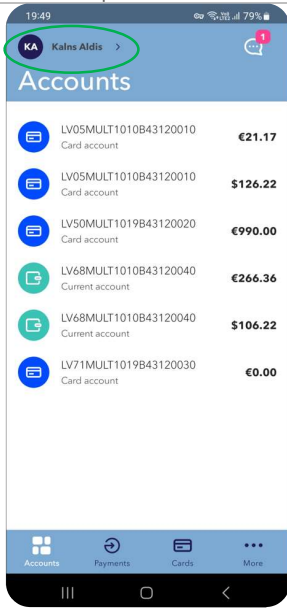
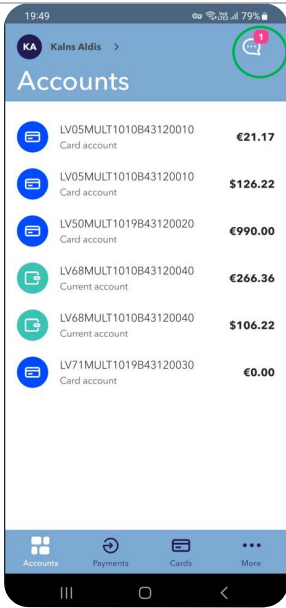


The mobile app is installed and ready for use!

3. APPLICATION FEATURES

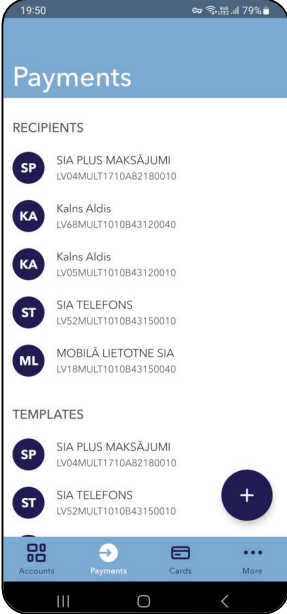
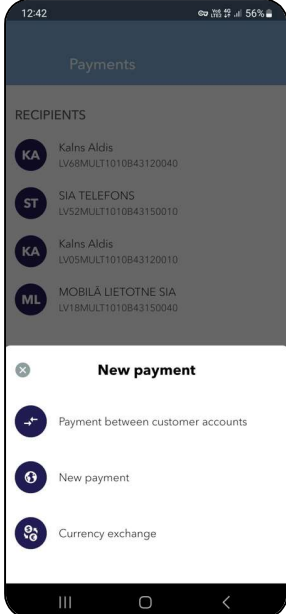
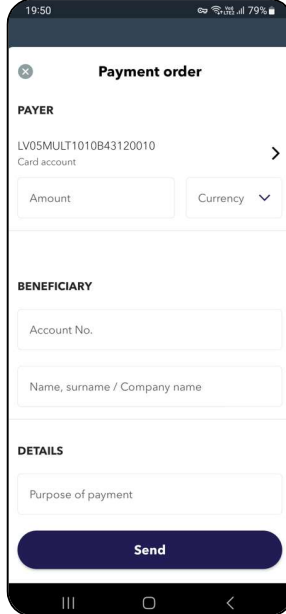
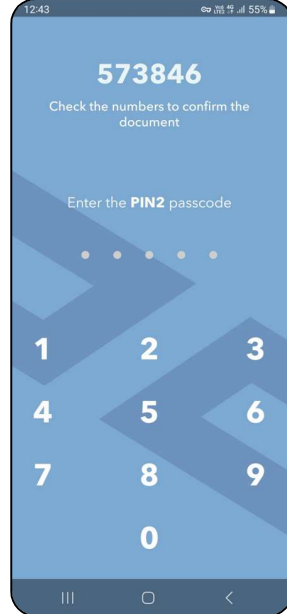
ACCOUNTS

Keep track of your account balances. Tap on the account number to view transactions.	Tap "View all" to see transactions for a longer period.	View detailed account information.	Share your account details using any messaging app. View account statements.
			

Switch between client profiles if you are authorized to access multiple accounts.	View messages from the bank.	By tapping  , contact the bank
		

PAYMENTS

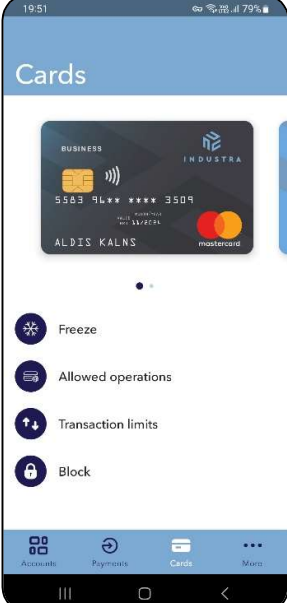
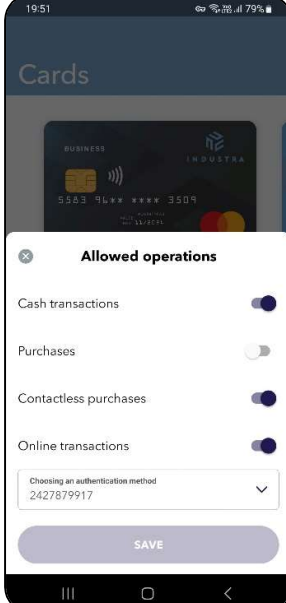
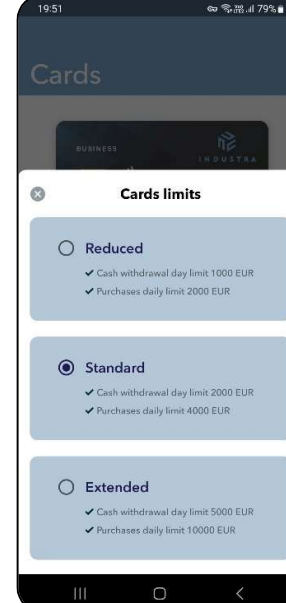
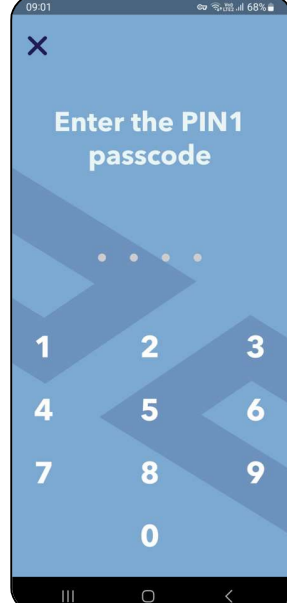
Easily make transfers between your own accounts and payments to accounts in IBAN format (other payments can be made in the full version of internet bank)

Create a payment from a pre-established template or recent transactions.	Press  to create a new payment.	Fill in the payment order.	Follow the instructions in the app and confirm your choice by entering your PIN2 passcode.
			

The "Go to payment list" link will redirect you to a screen where you can review created payments, search for them by status, and sign multiple payments at once.

CARDS

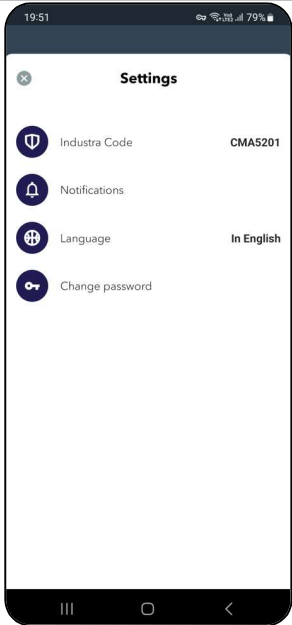
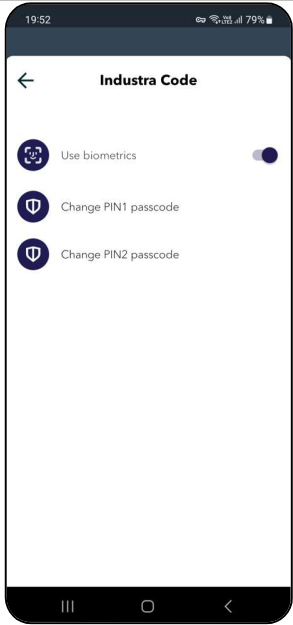
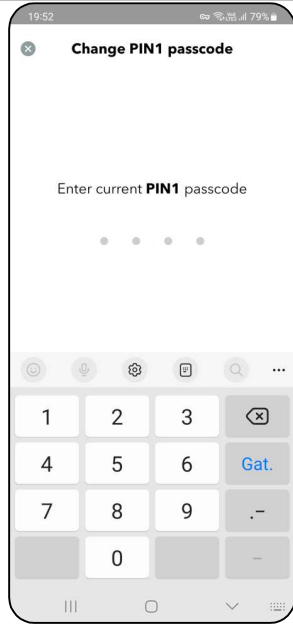
Manage your payment cards. Activate them and set transaction limits and permitted transactions according to your daily needs.

Activate, freeze/unfreeze, and block a card.	Change permitted transactions. Set the authentication method for confirming online transactions.*	Change transaction limits.	Follow the instructions in the app and confirm your selection by entering your PIN1 passcode.
			

***Remember!** To make secure online transactions, a transaction approval method must be specified in the authentication method field.

4. MANAGE APPLICATION SETTINGS

CHANGE PIN1 AND PIN2 PASSCODES

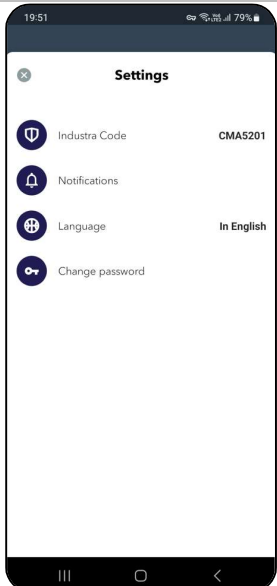
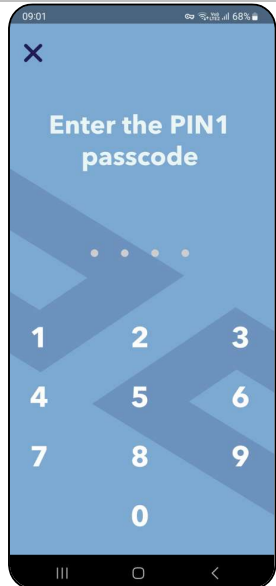
1. In the app, open the section Industria Code.	2. Select Change PIN1 passcode or Change PIN2 passcode.	3. Follow instructions in the app and change the PIN1 passcode or PIN2 passcode.
		

IF YOU HAVE FORGOTTEN YOUR PIN1 OR PIN2 ACCESS CODE

If you have forgotten your PIN2 access code, delete the Industria Bank mobile app from your mobile device and download it again. After reinstalling the app, set it up again and create new PIN1 and PIN2 access codes.

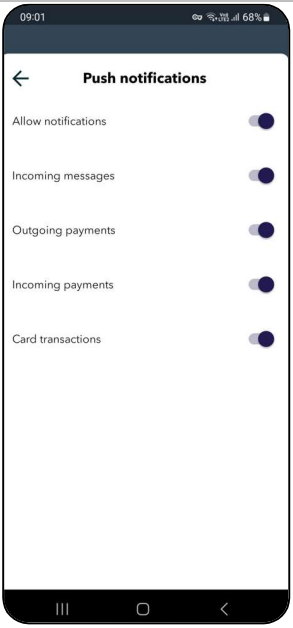
If you have forgotten your PIN1 access code and biometric authentication is not available to you, follow the same steps - delete the app, download it again, and set it up again.

USE OF BIOMETRIC DATA

1. In the app, open the section Industria Code.	2. Use the button to enable or disable biometric authentication	3. Follow the instructions in the app and approve your choice by entering the PIN1 and PIN2 passcodes.
		

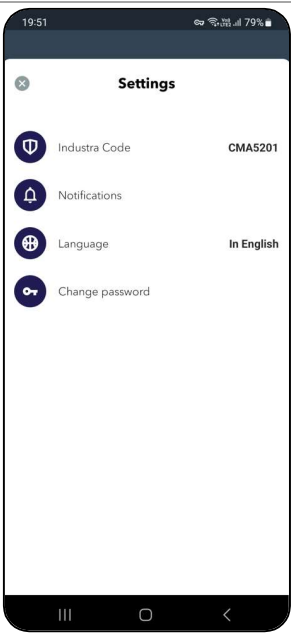
ENABLING AND DISABLING PUSH NOTIFICATIONS

Receive push notifications from the bank and information about transactions in your accounts.

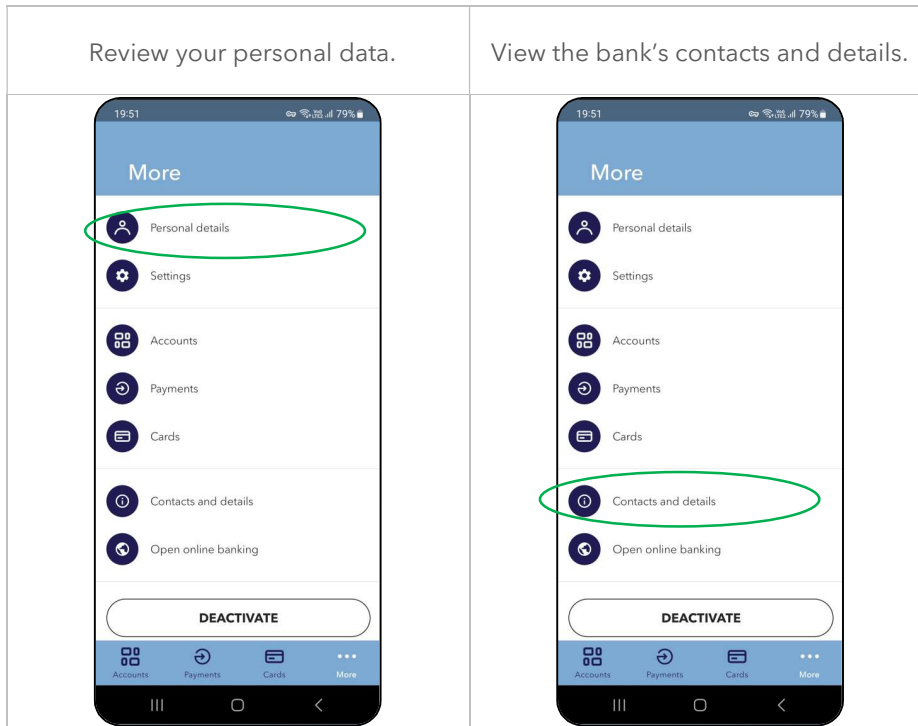
1. In the application open the section Notifications.	2. Use the buttons to switch on or switch off push notifications.
	

CHANGE OF THE LANGUAGE OF THE APPLICATION

Change the app language.

1. In the app, open the Language section.	2. Select the app language.
	

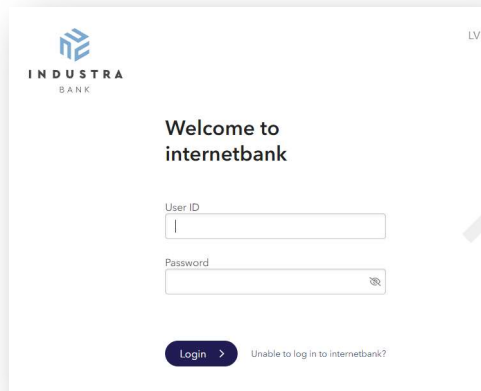
5. MORE FEATURES



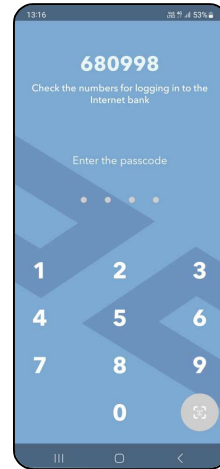
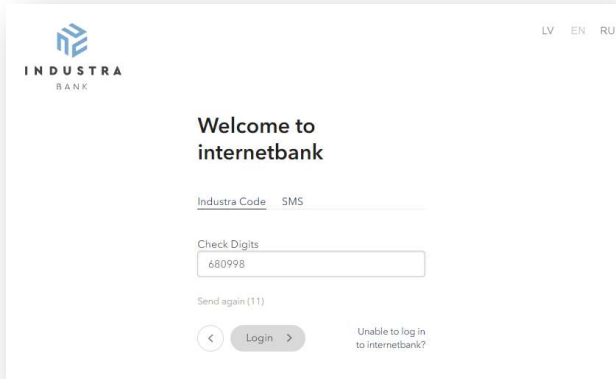
6. HOW TO CONNECT TO INTERNET BANK BY USING INDUSTRA CODE

Open the bank's website at <https://industria.finance/> and click the [INTERNET BANK] button, or open your web browser and enter the internet banking address <https://ib.industra.finance/>.

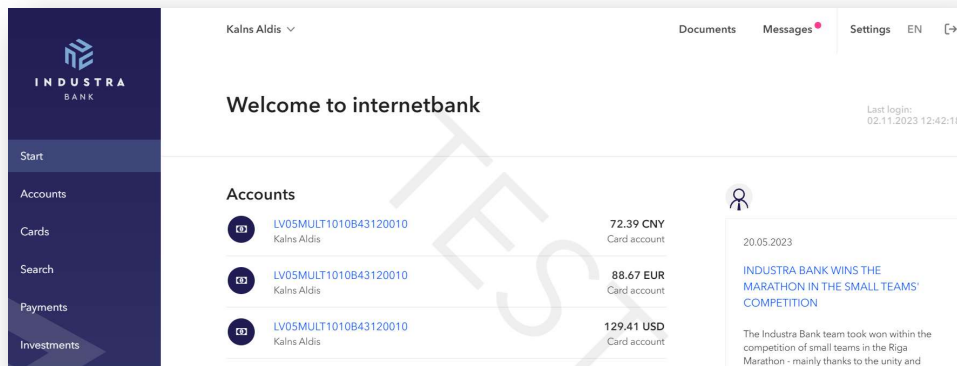
In the internet bank login window, enter your user ID and password. Click [Login]



A pop-up notification will appear on your mobile device. Make sure that the same six-digit code is displayed in Industra Code as in the internet bank login window.



If the number combination matches, confirm your login to internet banking by tapping the biometric icon  or entering your PIN1 passcode.



You have successfully logged in to internet bank!

7. HOW TO APPROVE AN ORDER PREPARED IN INTERNET BANK WITH INDUSTRA CODE

To send an order (document, message, payment order, or other instruction) for execution, sign it. A pop-up notification from the Industra Bank app will appear on your mobile device. Make sure that the same six-digit code is displayed there as in the internet banking window.

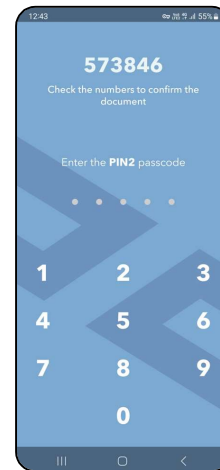
Check Digits: 573846

Authorization tool No.: CMA5720

[Request new verification code \(10\)](#)

☐ I have read the bank's General Business Terms and Conditions and consent thereto.

[Send](#)

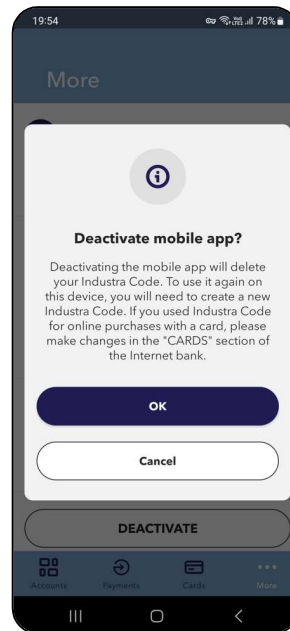
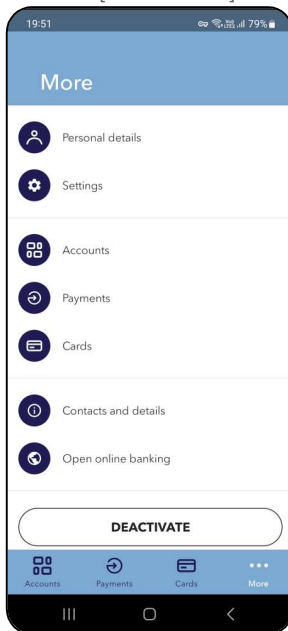


If the number combination matches, confirm the execution of the order by tapping the biometric icon or entering the requested passcode.

You have submitted the order to the bank for execution.

8. DEACTIVATE AN INDUSTRA CODE

1. If you wish to deactivate the app, tap [Deactivate].
2. Press the button <OK>.



By deactivating the app, you will no longer be able to log in to internet bank or approve orders using Industra Code. The app will not be deleted from your mobile device; however, to use mobile bank and Industra Code again, you will need to authenticate and create new passcodes. Similarly, if you do not use your Industra Code for more than 6 months and it is not linked to your payment card as an authentication tool for online transactions, you will need to set up Industra Code again the next time you use it.

You will be able to log in to and use internet banking with other authentication tools for transaction approval; however, the Industra Code authentication tool will not be available in the full version of internet banking.

Remember! If you used Industra Code as the authentication tool for online card purchases and deactivate the app, make sure to update the authentication method in the "CARDS" section of internet banking.